

Lower Thames Crossing  
**Statement of Community Consultation**  
**(SoCC)**

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## Introduction

1. Highways England is publishing this Statement of Community Consultation (SoCC) in connection with our proposals to construct, operate and maintain the Lower Thames Crossing, a proposed new road connecting Kent, Thurrock and Essex through a tunnel beneath the River Thames. The route would connect to the A2 in Kent, crossing under the River Thames by means of two bored tunnels, before joining the M25 south of junction 29. In this document, the Lower Thames Crossing proposals are referred to as ‘the Project’.
2. The purpose of this SoCC is to set out how we will consult the community about the Project, including details of where information can be viewed and how people can comment on the Project.

## The Application

3. The Project is classified as a Nationally Significant Infrastructure Project (NSIP), as defined by the Planning Act 2008. This means that we are required to submit an application to the Secretary of State for Transport for permission to construct the Project.
4. This permission is called a Development Consent Order (DCO), and we plan to submit our DCO application in 2019. The Planning Inspectorate (PINS) will appoint an examining authority to scrutinise our application and make a recommendation to the Secretary of State, who will then make a decision as to whether the DCO should be granted.
5. Government policy relating to the development of the national road network is set out in the National Policy Statement for National Networks (NPS). The NPS provides the primary policy framework for this DCO application to be considered against, and can be found at [www.gov.uk/government/collections/national-networks-national-policy-statement](http://www.gov.uk/government/collections/national-networks-national-policy-statement).
6. We have a duty under section 47 of the Planning Act 2008 to publish this SoCC, setting out how we plan to consult with people living in the vicinity of the land to which our proposed DCO application relates. We are also taking steps to not just consult those living in the vicinity of the Project, but also to consult community and interest groups, businesses, visitors and road users. The table in paragraph 18 sets out how we plan to do this. We are also consulting with statutory bodies and prescribed landowners (in line with section 42) and the public at large through national notices (in line with section 48).
7. In preparing this SoCC, we have consulted those local authorities in the areas where the Project is proposed to be built, those that share a boundary, and other local authorities across Kent and Essex, explaining how we plan to consult. We have taken the views of these local authorities into account in developing this SoCC.

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8. Under the Planning Act 2008, we are required to consult on our proposals for the Project before submitting the DCO application. Feedback from the consultation will be recorded and carefully considered in developing our proposals for the Project. As such, the pre-application consultation is an important opportunity for the community to provide feedback on the Project. As part of the application process, PINS will consider whether the pre-application public consultation that we have undertaken has been satisfactory and fulfils all of the statutory criteria.
  9. You can find more information about PINS and the Planning Act 2008 at <http://infrastructure.planninginspectorate.gov.uk> or by calling 0303 444 5000.

## The Project

10. As noted, the Project is a proposed new road connecting Kent, Thurrock and Essex through a tunnel beneath the River Thames. The Project will provide over 90% additional road capacity across the Thames east of London, and will include:
  - Approximately 14.5 miles (23km) of new road connecting to the existing road network from the A2/M2 to the M25
  - Two 2.5-mile (4km) tunnels, one southbound and one northbound
  - Three lanes in both directions, with a maximum speed limit of 70mph
  - Improvements to the M25, A2 and A13, where the Lower Thames Crossing connects to the road network
  - New structures and changes to existing ones (including bridges, buildings, tunnel entrances, viaducts, and utilities such as electricity pylons) along the length of the new road
  - A free-flow e-charging system, where drivers don't need to stop but pay remotely, similar to that at the Dartford Crossing.
11. The Project has the following objectives:

Economic:

  - To support sustainable local development and regional economic growth in the medium to long term
  - To be affordable to Government and users
  - To achieve value for money

Environmental and community:

  - To minimise adverse impacts on health and the environment

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Transport:

- To relieve the congested Dartford Crossing and approach roads and improve their performance by providing free-flowing north-south capacity
- To improve resilience of the Thames crossings and major road network
- To improve safety

## Consulting the Community

12. In accordance with section 47 of the Planning Act 2008, we are consulting people living in the vicinity of the land to which our proposed DCO application relates. As described in paragraph 6 of this SoCC, we are also taking steps to consult not just those living in the vicinity of the Project, but also community and interest groups, businesses, visitors and road users, as well as statutory bodies, prescribed landowners, and statutory bodies and the public at large. The consultation activity set out in this SoCC builds on previous engagement and consultation activities that have taken place as part of the previous consultations outlined in paragraph 13 and at other times.
  13. Two non-statutory public consultations on potential locations and route options have already been held. The Department for Transport undertook a consultation between 21 May and 16 July 2013 presenting the case for a new crossing and inviting views on three potential locations and one variant. The Government response to this consultation is available at <https://www.gov.uk/government/publications/lower-thames-crossing-government-response-to-consultation-on-options>. The second public consultation took place from 26 January to 24 March 2016 and asked for views on Highways England's proposed location of the crossing, route options north and south of the River Thames, and the need for additional junctions. Details of this consultation can be found in the *Lower Thames Crossing Response to Consultation 2017*, which is available to download from [www.lowerthamescrossing.co.uk](http://www.lowerthamescrossing.co.uk).
  14. Responses to the previous consultations were carefully considered before making a recommendation to Government about the choice of a "Preferred Route" to be taken forward to the next stage of development, leading to a Preferred Route Announcement on 12 April 2017. Since then, the Project has been subject to further design development, resulting in some changes to the proposals presented in the Preferred Route Announcement. We are now able to present the Project in more detail and seek further views on it. We want to make sure that the local community, interest groups, businesses, visitors, road users, statutory bodies and the public at large have sufficient opportunity to understand the Project and comment on our proposals. To do this, we are holding a ten-week consultation from 10 October to 20 December 2018.
  15. The Project constitutes 'Environmental Impact Assessment (EIA) development' as defined by the Infrastructure Planning (Environmental Impact Assessment) Regulations 2017 ("the 2017 Regulations"). An EIA is therefore being carried out to ensure that the likely significant effects of the Project are properly understood
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and to ascertain whether appropriate mitigation should be put in place. The EIA will include an assessment of the significant impacts during both the construction and operation of the scheme. Our DCO application will be accompanied by an Environmental Statement containing the findings of the EIA. We will provide sufficient information about the Project to enable an assessment of the impacts of the scheme, including impacts on any protected European sites, to be undertaken.

16. In accordance with regulation 12 of the 2017 Regulations, a *Preliminary Environmental Information Report (PEIR)*, which sets out survey methodologies and results, and the potential likely significant environmental effects of the Project, has been prepared to allow consultees to take an informed view on these matters. The PEIR therefore forms an important part of this consultation. As set out below, it is being publicised as part of the suite of consultation documents and will be available to download from [www.lowerthamescrossing.co.uk/haveyoursay](http://www.lowerthamescrossing.co.uk/haveyoursay), with paper copies available to view at the deposit locations listed in this SoCC. See below for details as to how to buy a paper copy of the PEIR (and copies of the consultation documents). Comments on the matters covered in the PEIR can be made via the consultation response form.
17. The following documents will be made available during consultation:
- Your Guide to Consultation
  - Consultation leaflets
  - Response form
  - Map books
  - Case for the Project
  - Approach to Design, Construction and Operation
  - Preliminary Environmental Information Report (PEIR)
  - Preliminary Environmental Information Summary
  - Environmental Impact Assessment (EIA) Scoping Report
  - Traffic Forecasting Report
  - Traffic Forecasts Non-Technical Summary
  - Statement of Community Consultation (SoCC)
  - Section 47 Notice
  - Section 48 Notice
  - Your Property and Blight
  - Your Property and Compulsory Purchase
  - Your Property and Discretionary Purchase
  - LTC Response to Consultation 2017

18. We will use a range of channels during the consultation to ensure people have an opportunity to view and comment on the proposals:

Channel	Details
<b>Website</b>	We will make information about the Project, including this SoCC, available at <a href="http://www.lowerthamescrossing.co.uk/haveyoursay">www.lowerthamescrossing.co.uk/haveyoursay</a> . The website will also provide the opportunity to download the consultation documents, which present a higher level of detail about the proposals and their impacts – for example, comprehensive information about the predicted environmental and traffic impacts. Website visitors will be encouraged to fill in the online response form to capture their feedback on the Project. The website will also include a fly-through video, providing an overview of the Project.
<b>Leaflet</b>	We will send a leaflet summarising the Project to around 270,000 properties (residential and non-residential) in the wider area around the Project. The leaflet will include details of the public information events and deposit locations. See Appendix 1 for a map of the distribution area for the leaflet.
<b>Email</b>	We will send emails to individuals, businesses, interest groups and organisations notifying them of the consultation and encouraging them to respond. All email data is held and used in accordance with the relevant data protection legislation (see the data privacy notice in paragraph 32 of this SoCC).
<b>Social media</b>	We will be promoting the consultation through a combination of posts, videos and event announcements via the Lower Thames Crossing Twitter account ( <a href="https://twitter.com/lowerthames">@lowerthames</a> ). There will also be additional publicity using the Highways England Twitter and Facebook profiles, supporting the consultation with calls to action to encourage people to visit <a href="http://www.lowerthamescrossing.co.uk/haveyoursay">www.lowerthamescrossing.co.uk/haveyoursay</a> .
<b>Statutory notices</b>	In accordance with sections 47 and 48 of the Planning Act 2008, we will place notices publicising the consultation in local and national newspapers and journals at the start of the consultation period. Based on our understanding of newspaper circulations in the vicinity of the Project, we will publish the Section 47 statutory notices in the <i>Essex Chronicle</i> , <i>Kent Messenger</i> , <i>Thurrock Gazette</i> , and <i>Yellow Advertiser (Romford Hornchurch Upminster)</i> . Section 48 statutory notices will be published in the same local newspapers as the Section 47 notices, as well as in the following national and trade publications: <i>London Gazette</i> , <i>The Times</i> , <i>Fishing News</i> and <i>Lloyd's List</i> .
<b>Advertising</b>	Our paid-for advertising campaign focuses on the local area but, given the significance of the Project, is also designed to reach a wider population across the region and UK. We will be placing adverts in local printed media, on poster sites on the road network around Kent and Essex, and also on websites and social media.



<b>Media</b>	We will carry out press activity to encourage media to provide editorial coverage of the consultation.
<b>Public information events</b>	<p>We will hold 25 public information events where people will have an opportunity to view the proposals and talk to the Project team. Most events will take place at locations along and in the vicinity of the proposed route, although some will take place further away in areas less directly affected but still with an interest in the Project. A list of event locations, dates and times is provided below.</p> <p>The locations, dates and times of the public information events will be published in the press, and will be included in the consultation leaflet (as described above) and on our website.</p> <p>Based on feedback from previous consultations and from our community engagement team, our weekday events will run from 2pm to 9pm, while Saturday events will typically run from midday to 6pm, although events taking place in shopping centres will align with centre opening times as much as possible.</p> <p>While we will endeavour to hold all of these events at the published locations and times, it may not always be possible to do so due to unforeseen circumstances or events beyond our control. In the unlikely case that we have to change event details or cancel events, we will inform the public of those changes on <a href="http://www.lowerthamescrossing.co.uk/haveyoursay">www.lowerthamescrossing.co.uk/haveyoursay</a>.</p>
<b>Additional promotional activity</b>	<p>We are planning additional promotional activity to raise awareness of the consultation. This activity will include leaflet distribution in high-footfall locations such as shopping centres and transport hubs. We will also promote the consultation using a staffed mobile information centre at locations designed to reach communities in the vicinity of the Project.</p> <p>In addition, we will be working with local authorities to ensure they have information and marketing collateral available to publicise the consultation effectively, providing printed and digital collateral.</p>
<b>Local authority briefings</b>	We will offer face-to-face briefings to discuss the proposals with local authorities and parish councils in the areas affected by the Project.
<b>Community and stakeholder briefings</b>	We will offer to meet community representatives and stakeholder groups in the areas affected by the Project to discuss the proposals.
<b>Ad hoc meetings</b>	Where resources permit, we will attend meetings when invited by community groups, businesses and interest groups to discuss the Project. These meetings can be requested by contacting us via email, post or telephone.

<p><b>Deposit locations</b></p>	<p>During consultation, we will make paper copies of all the consultation documents (see the list in paragraph 17, which includes the SoCC, the PEIR and other documents) available to view at the deposit locations listed below. At these locations, there will also be leaflets, copies of <i>Your Guide to Consultation</i> and response forms for the public to take away. See the list of deposit locations below.</p>
<p><b>Information points</b></p>	<p>We will make consultation leaflets, copies of <i>Your Guide to Consultation</i> and response forms available to take away at the information points listed below.</p>
<p><b>Copies of consultation documents on request</b></p>	<p>A printed copy of the consultation documents can be purchased on request. Due to the size of the documents, a charge of £175 (plus VAT and P&amp;P) will be made for each set of consultation documents. Copies of <i>Your Guide to Consultation</i>, leaflets and response forms are available free of charge to individuals and organisations, although we may apply a charge for bulk requests.</p> <p>We will make electronic copies of the consultation documents available free of charge on a USB memory stick on request (limited to one per household or organisation).</p> <p>All the consultation documents are available to download free of charge from <a href="http://www.lowerthamescrossing.co.uk/haveyoursay">www.lowerthamescrossing.co.uk/haveyoursay</a>.</p>
<p><b>Alternative formats</b></p>	<p>We will consider requests for alternative document formats (for example, translations, large print or Braille) to enable all members of the public to view and comment on the consultation documents where it is reasonably practical to do so. There would be no charge for alternative formats over and above the normal £175 (plus VAT and P&amp;P) payable for a set of paper consultation documents. We are producing an Easy Read version of the consultation information.</p>
<p><b>Customer contact centre</b></p>	<p>Our customer contact centre (see paragraph 31) will be able to provide information about the consultation to members of the public. We will brief local authority customer contact centres so they are aware of the consultation too.</p>
<p><b>Equalities and harder to reach populations</b></p>	<p>We have taken steps that seek to ensure that harder to reach groups are able to participate in our consultation, including groups that have protected characteristics under the Equalities Act 2010. These steps include making our materials and events more accessible to people with disabilities; targeting our mobile information centre at areas of higher deprivation; carrying out focus groups targeted at specific populations; and liaising with schools and other educational establishments.</p>

**Consultation Period**

19. The consultation will start on 10 October 2018, closing at 11.59pm on 20 December 2018.

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## Obtaining a Response Form

20. You can obtain a response form by downloading it from the consultation website or picking it up free of charge from:

- Public information events and other promotional events
- Information points
- Deposit locations

You can also ask us to send you a form by:

- Emailing us at: [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk)
- Calling us on: 0300 132 5000

## How to Respond

21. Please send your completed response form and/or separate comments to one of the following response channels. Each of the response channels is free to use. Highways England cannot guarantee that responses submitted through methods other than those set out here below will be included in our analysis and reporting.

22. The deadline for accepting consultation responses is 11.59pm on 20 December 2018. Please ensure your response is submitted before this deadline. In order to ensure all responses posted before the closing time are accepted, we will accept posted responses that have a postmark on or before 21 December 2018. Only under exceptional circumstances would we accept responses submitted after that date.

Method	Details
<b>Online response form</b>	Fill in and submit the online response form at: <a href="http://www.lowerthamescrossing.co.uk/haveyoursay">www.lowerthamescrossing.co.uk/haveyoursay</a>
<b>Freepost</b>	Post your response form or comments to: FREEPOST LTC CONSULTATION. The Freepost address is the only text needed on the envelope, and no stamp is required.
<b>Email</b>	Email your comments or a completed response form to: <a href="mailto:LTC.CONULTATION@TRAVERSE.LTD">LTC.CONULTATION@TRAVERSE.LTD</a>
<b>Public information events</b>	Fill in and submit a paper response form at one of our public information events. Please note that submitting a completed form may not be possible at other types of event, for which the Freepost service is available.

## Public Information Events

23. At the following public information events the public will have an opportunity to view the Project proposals and talk to the Project team.

<b>Locations south of the River Thames</b>	<b>Date and time</b>
Bluewater Shopping Centre, Bluewater Parkway, Greenhithe, DA9 9ST	Saturday 20 October 9am – 9pm Sunday 21 October 11am – 5pm
Cascades Leisure Centre, Thong Lane, Gravesend, DA12 4LG	Thursday 1 November 2pm – 9pm
Chalk Parish Hall, Pirrip Close, Gravesend, DA12 2ND	Monday 22 October 2pm – 9pm
Dover Town Hall, Biggin Street, Dover, CT16 1DL	Tuesday 4 December 2pm – 9pm
Mick Jagger Centre, Shepherds Lane, Dartford, DA1 2JZ	Tuesday 23 October 2pm – 9pm
Doubletree Dartford Bridge, Masthead Close, Crossways Business Park, Dartford, DA2 6QF	Monday 3 December 2pm – 9pm
Gravesham Civic Centre, Windmill Street, Gravesend, DA12 1AU	Wednesday 21 November 2pm – 9pm
Rochester Corn Exchange, Northgate, Rochester, ME1 1LS	Wednesday 5 December 2pm – 9pm
Shorne Village Hall, 16 The Street, Shorne, DA12 3EA	Saturday 3 November midday – 6pm

<b>Locations north of the River Thames</b>	<b>Date and time</b>
Holiday Inn Basildon, Cranes Farm Road, Waterfront Walk, Basildon, SS14 3DG	Monday 19 November 2pm – 9pm
Brandon Groves Community Club, Brandon Groves Avenue, South Ockendon, RM15 6TD	Friday 16 November 2pm – 9pm
Chadwell Village Hall, Waterson Road, Chadwell St Mary, RM16 4NX	Friday 7 December 2pm – 9pm
Civic Hall, Blackshots Lane, Grays, Essex, RM16 2JU	Tuesday 6 November 2pm – 9pm
Havering College of Further and Higher Education, 42 Ardleigh Road, Hornchurch, RM11 2LL	Monday 26 November 2pm – 9pm
Havering Town Hall, Main Road, Romford, RM1 3BD	Friday 30 November 2pm – 9pm
Holiday Inn Brentwood, Brook Street, Brentwood, CM14 5NF	Wednesday 28 November 2pm – 9pm

Lakeside Shopping Centre, West Thurrock Way, Grays, RM20 2ZP	Saturday 27 October 9am – 9pm Sunday 28 October 11am – 5pm
Linford Methodist Church, East Tilbury Road, Linford, SS17 0QS	Wednesday 14 November 2pm – 9pm
Orsett Hall Hotel, Prince Charles Avenue, Orsett, RM16 3HS	Tuesday 16 October 2pm – 9pm
St Mary Magdalene Church, Church Lane, North Ockendon, RM14 3QH	Thursday 22 November 2pm – 9pm
New Windmill Hall, St Mary's Lane, Upminster, RM14 2QH	Saturday 17 November midday – 6pm
Tilbury Community Association, Civic Square, Tilbury, RM18 8AA	Tuesday 30 October 2pm – 9pm
West Horndon Village Hall, Thorndon Avenue, West Horndon, CM13 3TP	Wednesday 24 October 2pm – 9pm

## Deposit Locations

24. At each deposit location, there will be copies of the consultation documents for reference only. There will also be leaflets, copies of *Your Guide to Consultation*, and response forms. Deposit locations cannot accept completed response forms, so consultees are requested to use the Freepost address. See paragraph 17 for a list of consultation documents.

<b>Locations south of the River Thames</b>	
Dartford Library, Central Park, Market Street, Dartford, Kent, DA1 1EU	Monday – Wednesday 8.30am – 6pm Thursday 8.30am – 8pm Friday 8.30am – 6pm Saturday 9am – 5pm
Gravesend Library, Windmill Street, Gravesend, Kent, DA12 1BE	Monday – Friday 9am – 6pm Saturday 9am – 5pm
Maidstone Library, James Whatman Way, Maidstone, Kent, ME14 1LQ	Monday – Friday 9am – 6pm Saturday 9am – 5pm
Rochester Library, Community Hub Rochester, Eastgate, Rochester, ME1 1EW	Monday – Friday 9am – 6pm Saturday 9am – 4pm

<b>Locations north of the River Thames</b>	<b>Opening times</b>
Brentwood Library, New Road, Brentwood, Essex, CM14 4BP	Monday 9am – 6pm Tuesday 9am – 6pm Wednesday 9am – 1pm Thursday 9am – 6pm Friday 9am – 6pm Saturday 9am – 5pm
Grays Library, Thameside Complex, Orsett Road, Grays, Essex, RM17 5DX	Monday 9am - 7pm Tuesday 9am - 5pm Wednesday 9am - 5pm Thursday 9am - 7pm Friday 9am - 5pm Saturday 9am - 1pm
Romford Central Library, St Edwards Way, Romford, Essex, RM1 3AR	Monday 10am – 8pm Tuesday 9am – 5pm Wednesday 9am – 5pm Thursday 10am – 8pm Friday 9am – 5pm Saturday 10am – 4pm
Tilbury Hub, Civic Square, Tilbury, Essex RM18 8AD	Monday 10am – 5pm Wednesday 10am – 5pm Friday 10am – 5pm Saturday 10am – 1pm

### Information Points

25. At each information point, there will be consultation leaflets, copies of *Your Guide to Consultation* and consultation response forms. Information points cannot accept completed response forms, so consultees are requested to use the Freepost address.

<b>Locations south of the River Thames</b>	<b>Opening times</b>
Coldharbour Library, Coldharbour Road, Northfleet, DA11 8AE	Monday 2pm – 5.30pm Tuesday 9am – 5.30pm Thursday 2pm – 5.30pm Friday 9am – 5.30pm Saturday 9am – 5pm
Cuxton Library, Bush Road, Cuxton, ME2 1EY	Tuesday 9am – 1pm Thursday 2pm – 6pm Friday 2pm – 6pm Saturday 10am – 4pm



Dartford Civic Centre, Home Gardens, Dartford, DA1 1DR	Monday – Thursday 8.45am – 5.15pm Friday 8.45am – 4.45pm
Gillingham Library, 3 High Street, Gillingham, ME7 1BE	Monday – Friday 9am – 6pm Saturday 9am – 5pm
Gravesham Civic Centre, Windmill Street, Gravesend, DA12 1AU	Monday – Friday 9am – 5pm
Higham Library, Villa Road, Higham, ME3 7BS	Monday 9am – 1pm Tuesday 2pm – 5.30pm Wednesday 9am – 1pm Thursday 2pm – 5.30pm Friday 9am – 1pm Saturday 10am – 2pm
Kings Farm Library, 100 Sun Lane, Gravesend, DA12 5HR	Monday – Wednesday 9am – 1pm, 2pm – 6pm Friday 9am – 1pm, 2pm – 6pm Saturday 10am – 2pm
Marling Cross Library, 266 MacKensie Way, Gravesend, DA12 5TY	Tuesday 9.30am – 1pm, 2pm – 5pm Thursday 9.30am – 1pm, 2pm – 5pm Friday 2pm – 5pm Saturday 2pm – 4pm
Meopham Library, Wroghtham Road, Meopham, DA13 0AH	Monday – Friday 9am – 1pm, 2pm – 5pm Saturday 9am – 2pm
Shorne Woods Country Park Visitor Centre, Brewers Road, Shorne, DA12 3HX	Monday – Sunday 10am – 4pm
Strood Library, 133 High Street, Strood, ME2 4TJ	Monday – Friday 9am – 6pm Saturday 9am – 5pm
Upminster Library, 26 Corbets Tey Road, Upminster, RM14 2BB	Monday 10am – 8pm Tuesday 9am – 5pm Wednesday 9am – 5pm Thursday 10am – 8pm Friday 9am – 5pm Saturday 10am – 4pm

<b>Locations north of the River Thames</b>	<b>Opening times</b>
Aveley Library, Purfleet Road, Aveley, RM15 4DJ	Tuesday 10am – 1pm, 2pm – 5pm Thursday 10am – 1pm, 2pm – 5pm Saturday 10am – 1pm
Beehive Voluntary and Community Resource Centre, West Street, Grays, RM17 6XP	Monday to Friday 9am – 5pm
Belhus Library, South Ockendon Centre, Derry Avenue, South Ockendon, RM15 5DX	Monday to Saturday 10am – 5pm
Blackshots Library, Blackshots Lane, Grays, RM16 2JU	Monday 10am – 1pm, 2pm – 5pm Tuesday 10am – 1pm, 2pm – 5pm Thursday 10am – 1pm, 2pm – 5pm Friday 10am – 1pm, 2pm – 5pm Saturday 10am – 1pm
Chadwell Library, Brentwood Road, Chadwell St Mary, RM16 4JP	Monday 10am – 7pm Tuesday 10am – 5pm Wednesday 10am – 5pm Thursday 10am – 7pm Friday 10am – 5pm Saturday 10am – 1pm, 2pm – 5pm
Chelmsford Library, County Hall, Market Road, Chelmsford, CM1 1QH	Monday – Thursday 8.30am – 5.30pm Friday 8.30am – 5pm
Corringham Library, St John's Way, Corringham, SS17 7LJ	Monday 10am – 5pm Tuesday 10am – 5pm Wednesday 10am – 1pm Thursday 10am – 5pm Friday 10am – 5pm Saturday 10am – 5pm
East Tilbury Library (temporarily at village hall), East Tilbury Recreation Club, Princess Avenue, East Tilbury, RM18 8ST	Thursday 10am – 3.30pm Friday 10am – 3.30pm
East Tilbury Post Office, 2-3 Stanford House, Princess Margaret Road, East Tilbury, RM18 8YP	Thursday 10am – 3.30pm Friday 10am – 3.30pm
Purfleet Community Hub, 53-54 River Court, Centurion Way, Purfleet, RM19 1ZY	Monday 9am – midday Tuesday 9am – 5pm Wednesday 3pm – 5pm Thursday 9am – 5pm



Rainham Library, 6 Celtic Farm Road, Rainham, RM13 9GP	Monday 10am – 8pm Tuesday 9am – 5pm Wednesday 10am – 8pm Thursday 9am – 5pm Friday 9am – 5pm Saturday 10am – 4pm
Riverview Park Library, The Alma, Leander Drive, Gravesend, DA12 4NG	Monday 9am – 1pm, 2pm – 6pm Tuesday 9am – 1pm, 2pm – 6pm Wednesday 9am – 1pm, 2pm – 6pm Thursday 9am – 1pm Friday 9am – 1pm, 2 – 6pm Saturday 10am – 2pm
Southend Airport, Southend-on-Sea, SS2 6YF	Monday – Sunday 24 hours
Stanford-le-Hope Library, 26 High Street, Stanford-le-Hope, SS17 0HG	Tuesday 10am – 1pm, 2pm – 5pm Thursday 10am – 1pm, 2pm – 5pm Saturday 10am – 1pm
Thurrock Council Civic Offices, New Road, Grays, RM17 6SL	Monday – Thursday 8.45am – 5.15pm Friday 8.45am – 4.45pm

## Next Steps

26. We will record all responses received through the dedicated channels during consultation.
27. Following statutory consultation, we will carefully consider and analyse all responses to the consultation, and we will have careful regard to what people had to say and take account of this as we continue to develop our proposals.
28. Where we consider it appropriate, and before submitting our DCO application, we may choose to consult further on certain changes to the Project made in response to consultation feedback. The form of this consultation would be determined by the scale and impact of the proposed changes.
29. We will then prepare and submit a DCO application. If the application is accepted for examination, we will publish notices that will allow the public to submit representations and participate in the examination process. More information about the application process can be found on the PINS website at <https://infrastructure.planninginspectorate.gov.uk/legislation-and-advice/guidance>.
30. An explanation of how responses received have influenced our proposals (including feedback received at the previous stage of consultation) will be provided in our Consultation Report, which will accompany the DCO application as required by section 37(3)(c) of the Planning Act 2008.

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31. To find out more about the Project or to obtain copies of consultation documents, we can be contacted via the following methods:

- Email: [info@lowerthamescrossing.co.uk](mailto:info@lowerthamescrossing.co.uk)
- Phone: 0300 123 5000
- Post: Lower Thames Crossing, Woodlands, Manton Industrial Estate, Manton Lane, Bedford, MK41 7LW

For information on how to respond to the consultation, please see paragraphs 21 and 22 of this SoCC.

## Data Privacy

32. The following data privacy notice will be published alongside our consultation materials when we ask for information from consultees:

We are committed to protecting your personal information. Whenever you provide such information we are legally obliged to use it in line with all applicable laws concerning the protection of personal data, including the General Data Protection Regulation (GDPR), which came into effect on 25 May 2018.

### **How will Highways England use the information it collects about you?**

We will use your personal data for a number of purposes, including:

- To analyse the feedback that you provide in response to our consultation
- To produce a summary report, based on our analysis of responses (individuals will not be identified)
- To write to you with updates about the outcomes of this consultation and other developments
- To keep up-to-date records of our interactions with individuals and organisations

Your information will be handled and used by the following recipients to record, analyse and report on feedback received:

- Highways England
  - Traverse (who have been contracted by Highways England to analyse feedback to the consultation)
  - The Planning Inspectorate (who will consider our application for permission to build the Lower Thames Crossing)
  - Legal advisors
  - Consultants
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It is also possible that trusted third party providers, for example construction companies, may later use contact details provided in your response to communicate with you.

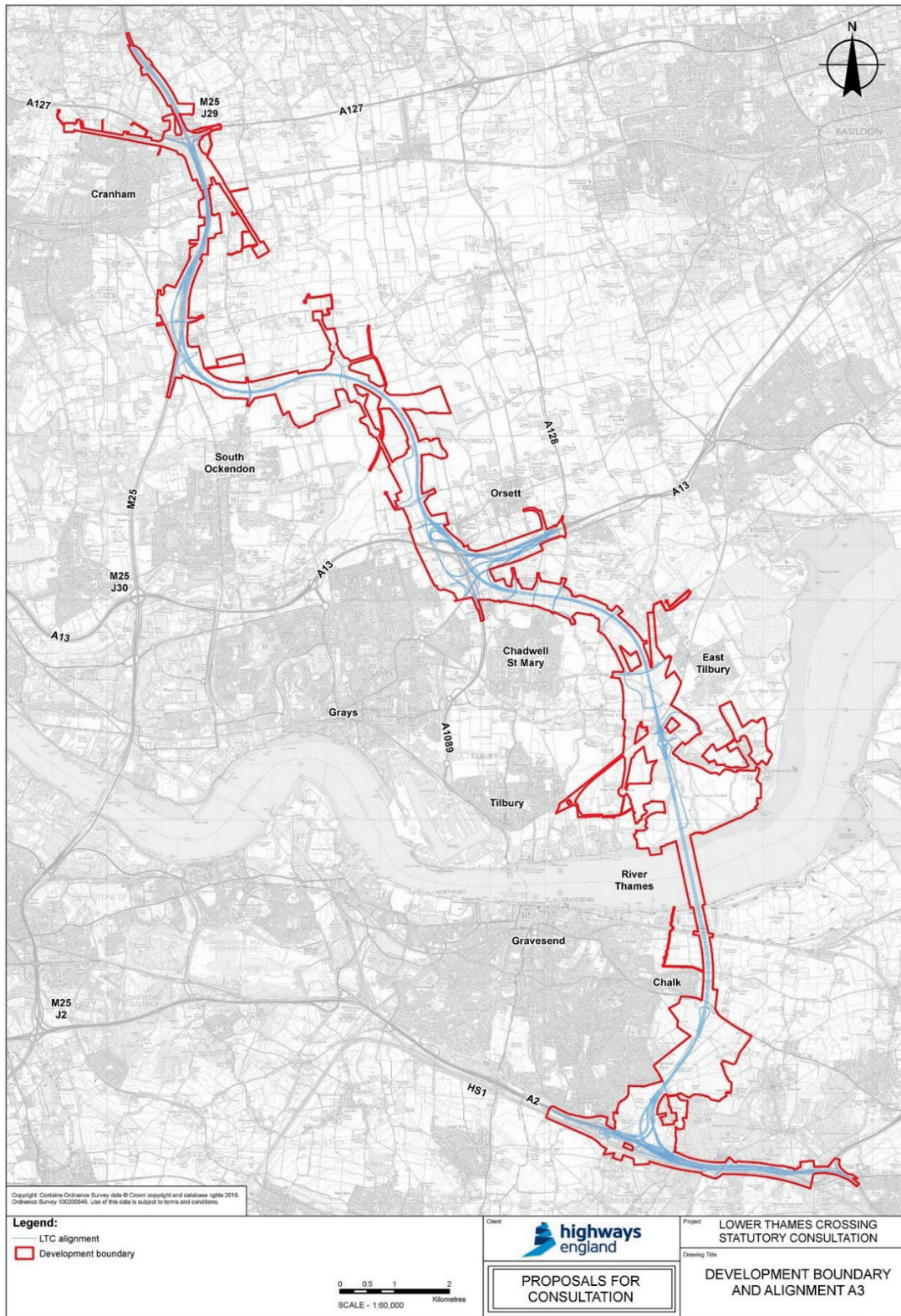
**What rights do I have over my personal data?**

Under the terms of the GDPR you have certain rights over how your personal data is retained and used by Highways England. For more information, see our full data privacy statement: <https://highwaysengland.co.uk/terms-and-conditions>.



### Appendix 1: LTC Alignment and Development Boundary

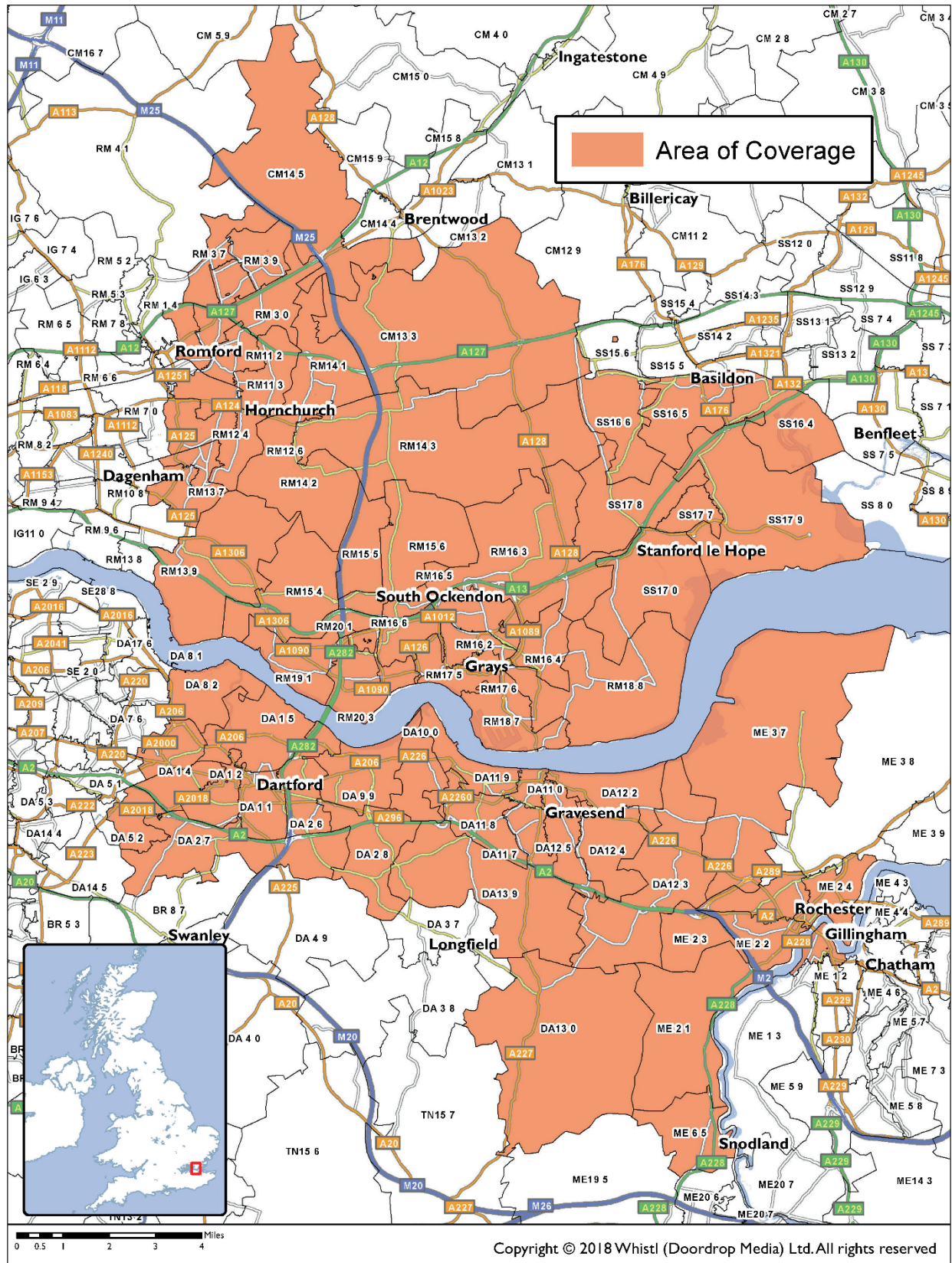
Map showing Lower Thames Crossing route and the proposed development area during construction and operation. A larger map can be found in the consultation map books, which are available at [www.lowerthamescrossing.co.uk/haveyoursay](http://www.lowerthamescrossing.co.uk/haveyoursay).





## Appendix 2: Leaflet Distribution

Map showing the postcode sectors to which consultation leaflets will be delivered.



If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

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