

North East regional events engagement questionnaire

Our customers are important to us and we value feedback. To help us improve, please take a few moments to complete this questionnaire.

1. Which event did you attend?

- intu Metrocentre
- Great North Run Pasta Party
- Great North Run Finish Line South Shields

2. Do you think Highways England using an engagement van is a good way to reach the public?

- Yes
- No

3. How useful was talking to representatives from Highways England the event?

- Useful
- Nice to have
- Not Useful
- Unsure

4. How did you hear about Highways England's regional events?

(please tick all that apply)

- Newspaper
- Radio
- Scheme website
- Postcard
- Highways England website
- Other (please specify)

5. The event helped me to understand the role of Highways England

- Strongly agree
- Agree
- Neither agree or disagree
- Strongly disagree
- Disagree
- Unsure

6. Was the location of the exhibition van convenient?

Yes No

If not, please tell us how it could be made more convenient:

.....
.....

7. Were you able to access the van easily?

Yes No

If not, please specify a reason:

.....
.....

8. Why did you visit to the exhibition van?

.....
.....

9. Were you satisfied how your questions/enquiries were answered by Highways England?

Yes No

If not, please explain why:

.....
.....

10. Were the Highways England representatives courteous and helpful?

Yes No

If not, please explain why:

.....
.....

11. Do you have any other comments about today's event?

.....
.....
.....

This next section is optional

Please tell us a little more about you so that we can understand a little more about you and the the community we serve We will never share your personal information.. We won't contact you or use it for any other purpose. When we publish the results of this survey you will not be identified.

Age
 16-24 25-34 35-44 45-54 55-64
 65-74 75+ Prefer not to say

Religion or Belief – Do you follow a particular religion or hold a religious or similar philosophical belief?
 Yes (please specify below) No Prefer not to say

Do you consider yourself to have a disability
 Yes No Prefer not to say

Gender
 Male Female Prefer not to say

Ethnic Origin which ethnic group do you identify with?

<input type="checkbox"/> Arab	<input type="checkbox"/> Black or Black British – African	<input type="checkbox"/> Mixed – White and Asian
<input type="checkbox"/> Asian or Asian British – Indian	<input type="checkbox"/> Black or Black British – any other Black background	<input type="checkbox"/> Mixed – Any other mixed background
<input type="checkbox"/> Asian or Asian British – Pakistani	<input type="checkbox"/> Chinese	<input type="checkbox"/> White – British
<input type="checkbox"/> Asian or Asian British – Bangladeshi	<input type="checkbox"/> Mixed – White and Black Caribbean	<input type="checkbox"/> White – Irish
<input type="checkbox"/> Asian or Asian British – any other Asian background	<input type="checkbox"/> Mixed – White and Black African	<input type="checkbox"/> White – any other White background
<input type="checkbox"/> Black or Black British – Caribbean	<input type="checkbox"/> Any other ethnic origin group (please specify below)	

On 25 May 2018, the General Data Protection Regulations (GDPR) came into force. This legislation requires Highways England to explain to consultees, stakeholders and customers how their personal data will be used and stored.

Highways England adheres to the Government's Consultation Principles, the Planning Act 2008 and the Highways Act 1980 as required, and may collect personal data to help shape development of highways schemes.

Personal data collected for the North East regional events will be processed and retained by Highways England and its appointed contractors until the evaluation is complete.

- Under the GDPR regulations you have the right to request the following information from us:
1. Right of access to the data (Subject Access Request);
 2. Right for the rectification of errors;
 3. Right to erasure of personal data – this is not an absolute right under the legislation;
 4. Right to restrict processing or to object to processing and
 5. Right to data portability.

If, at any point, Highways England plans to process the personal data we hold for a purpose other than that for which it was originally collected, we will provide you with information about what that other purpose is. This will be done prior to any further processing taking place. The extra information will include any relevant further information as referred to above, including the right to object to that further processing.

You have the right to lodge a complaint with the supervisory authority, the Information Commissioners Office.

If you'd like more information about how we manage data, or a copy of our privacy notice, please contact DataProtectionAdvice@Highwaysengland.co.uk

Fold B



Freepost RSAS-ZGKK-CSUL
Highways England,
North East Regional Events,
Lateral Building,
3rd Floor South,
Leeds,
LS11 9AT

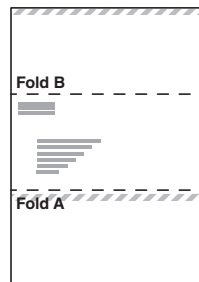
Fold A

Folding instructions

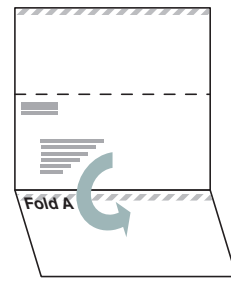
Once you've completed the questionnaire please follow these instructions before returning it to us:

1. With the return address facing you...
2. fold the bottom part backwards along Fold A;
3. fold the top part backwards along Fold B;
4. turn the folded questionnaire over; and
5. secure it by sticking clear tape along the length of hatched area.
6. There's no need for a stamp, just pop it in the post.

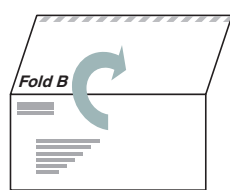
1.



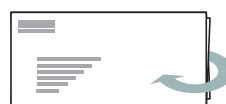
2.



3.



4.



5.



6.

