

M25 junction 28 improvement scheme

Have your say

Questionnaire



Contact information

Please complete this questionnaire and return to us by Friday 6 January 2017, using our freepost address: **FREEPOST M25 junction 28 improvement scheme**

You can also:

- complete this consultation questionnaire online at www.highways.gov.uk/m25j28
- email info@highwaysengland.co.uk
- call **0300 123 5000** 9:00am - 5:00pm, Monday to Friday





M25 junction 28 improvement scheme

Have your say

M25 junction 28 improvement scheme questionnaire

Please return this questionnaire to any of our public consultation exhibitions or by posting it to **FREEPOST M25 junction 28 improvement scheme** by Friday 6 January 2017. Alternatively, you can complete the questionnaire online anytime until 11:59pm on 6 January 2017 at www.highways.gov.uk/m25j28.

Please complete your contact details below. If you prefer not to give these, it would still really help us if you can provide your postcode.

Name: _____

Address: _____

Postcode: _____

Telephone (optional): _____

Email (optional): _____

Organisation (if applicable): _____

Please note: The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and in order to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

Your travel habits around M25 junction 28

A1. Which routes do you take through M25 j28 and when? (Please tick)

I travel on the	Most days	At least once a week	Less than once a week	Never
M25 to A12 (Essex) or A12 (Essex) to M25				
M25 to A12 (London) or A12 (London) to M25				
M25 to A1023 (Brook Street) or A1023 (Brook Street) to M25				
A12 (Essex) to A1023 (Brook Street) or A1023 (Brook Street) to A12 (Essex)				
A12 (London) to A1023 (Brook Street) or A1023 (Brook Street) to A12 (London)				
M25 only				
A12 only				

Consultation material

A2. When do you usually travel? (Please tick all that apply)

Weekday morning peak (7am to 9am)	Weekday evening peak (5pm to 7pm)	Weekday off peak (all other times)	Weekends anytime
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

A3. How do you usually travel around M25 junction 28? (Please tick all that apply)

Car Motorcycle Van
 Freight Bus/Coach Cycle
 Other (please specify) _____

A4. What do you usually use M25 junction 28 for? (Please tick all that apply)

Travelling to and from work Travelling for business
 Shopping Leisure/recreation
 School drop-off/pick-up Long distance journeys (greater than 10 miles)
 Other (please specify) _____

A5. Do you think any of the following apply to your current travel conditions at M25 junction 28? (Please tick all that apply)

Long delays regularly occur
 Journey times are unpredictable and vary
 Frequent incidents result in injury
 Frequent incidents result in delays
 Air and noise pollution
 Unsafe and inconvenient walking and cycling conditions
 Other (please specify) _____

A6. How close do you live to the proposed improvements? (Please tick all that apply)

Under 2 miles
 2 - 5 miles
 Over 5 miles

A7. Would any improvement to the route affect you as a...? (Please tick all that apply)

Car driver or motorcyclist
 Freight driver
 Cyclist
 Pedestrian
 Local business
 Local resident
 Visitor to the area
 Other (please specify) _____

About the scheme

B1. Do you think there is a need to improve M25 junction 28? (Please tick)

Yes No

B2. Which issues around the M25 junction 28 improvements are you most concerned about? (Please tick all relevant)

	Very concerned	Concerned	No opinion	Little concern	No concern
Road safety	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Congestion	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Limited capacity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Economic growth	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Noise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Air quality	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Landscape	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nature conservation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Water environment and drainage	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
People and communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Historic environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Impact of roadworks during construction	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

B2. continued

Please use the box below if you wish to expand on your response to B2.

The scheme options

C1. If you think the options will:

- Achieve any of the below, please put a tick in the box
- Not achieve any of the below, please put a cross in the box

	Encourage economic growth	Reduce congestion and delays	Improve the reliability of journey times	Improve road safety	Reduce noise and air quality issues
<i>Example</i>	✓	✓	✗	✓	✗
Option 5B					
Option 5C					
Option 5F					

C2. Which option do you prefer?

Scheme option	Please tick one
Option 5B	
Option 5C	
Option 5F	
No preference	

C3. Do you have any comments on any of the options?

Scheme option	Comments
Option 5B	
Option 5C	
Option 5F	

C4. Please use the box below to share your views on anything else we should consider for junction 28 improvements.

Consultation material

D1. Have you found the consultation materials useful in answering your questions? (Please tick)

Yes	To a certain extent	No
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

D2. Did you attend a public consultation exhibition? (Please tick)

Yes	No
<input type="checkbox"/>	<input type="checkbox"/>

D3. If yes to D2, did you find it helpful in addressing your questions? (Please tick)

Yes	To a certain extent	No
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>


D4. How did you find out about the M25 junction 28 public consultation? (Please tick all that apply)

- Letter through the door
- Local newspaper/radio
- Highways England website
- Poster
- Local community group
- Word of mouth through a friend/neighbour
- Other (please specify) _____

Thank you for completing this questionnaire.

Please return this questionnaire to any of our public consultation exhibitions or place in an envelope and post it to **FREEPOST M25 junction 28 improvement scheme** by Friday 6 January 2017.

All consultation questionnaires received are formally recorded and in accordance with data protection your personal details are used solely in connection with the consultation process.



**Thank you for
completing this
questionnaire.**

www.highways.gov.uk/m25j28



Equality and diversity

Equality and diversity

To ensure we are meeting our diversity guidelines please help us by filling in the following section of this questionnaire. You are not obliged to complete this; the information will only be used by Highways England to monitor its effectiveness at consulting with the whole community. This information will not be used for any other purpose and in publishing the results individuals will not be identified.

E1. Age

Under 18	18-24	25-34	35-44	45-54	55-64	Over 65
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

E2. Gender

Male	Female	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

E3. Please tick which group you consider you belong to:

British or Mixed British

English	Irish	Scottish	Welsh	Other (specify if you wish)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____

South Asian

Bangladeshi	Indian	Pakistan	Other (specify if you wish)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____

Black

African	Caribbean	Other (specify if you wish)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____

East Asian

Chinese	Japanese	Other (specify if you wish)
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____

Mixed

Please specify if you wish

Any other ethnic background

Please specify if you wish	Prefer not to say
<input type="checkbox"/> _____	<input type="checkbox"/>

E4. Do you follow a religion or faith?

Yes	No	If 'yes', specify if you wish	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>

E5. Do you consider yourself to have a disability?

Yes	No	If 'yes', specify if you wish	Prefer not to say
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/> _____	<input type="checkbox"/>

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

Contact us

If you have any queries relating to the M25 junction 28 improvement scheme please contact us at **info@highwaysengland.co.uk**

For the latest information and updates, please visit our website **www.highways.gov.uk/m25j28**

If you have any queries relating to Highways England, you should contact our customer contact centre on **0300 123 5000** or alternatively email **info@highwaysengland.co.uk**

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If you have any enquiries about this publication email **info@highwaysengland.co.uk** or call **0300 123 5000***. Please quote the Highways England publications code **PR119/16**

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