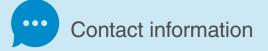


# M25 junction 25 improvement scheme Have your say

Questionnaire



Please complete this questionnaire and return to us by Tuesday 28 February 2017, using our freepost address: **FREEPOST M25 junction 25 improvement scheme** 

You can also:

- complete this consultation questionnaire online at www.highways.gov.uk/m25j25
- email info@highwaysengland.co.uk
- call 0300 123 5000 9:00am 5:00pm, Monday to Friday



# M25 junction 25 improvement scheme Questionnaire



# M25 junction 25 improvement scheme questionnaire

Please return this questionnaire to any of our public consultation exhibitions or by posting it to **FREEPOST M25 junction 25 improvement scheme** by Tuesday 28 February 2017. Alternatively, you can complete the questionnaire online anytime until 11:59pm on Tuesday 28 February 2017 via **www.highways.gov.uk/m25j25** 

Please complete your contact details below. If you prefer not to give these, it would still really help us if you can provide your postcode.

Name:		
Address:		
Postcode:		
Telephone (c	. ,	
Email (optior	nal):	
Organisation	n (if applicable):	

Please note: The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and in order to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

# Your travel habits around M25 junction 25

A1. Which routes do you take through M25 junction 25 and when? (Please tick) 🗸

I travel on the	Most days	At least once a week	Less than once a week	Never
M25 west to A10 (Broxbourne) or A10 (Broxbourne) to M25 west				
M25 west to A10 (London) or A10 (London) to M25 west				
M25 east to A10 (Broxbourne) or A10 (Broxbourne) to M25 east				
M25 east to A10 (London) or A10 (London) to M25 east				
M25 only				
A10 only				

### A2. When do you usually travel? (Please tick all that apply)

A2. When do you usually travel? (Please tick all that apply)	Under 2 miles
Weekday morning       Weekday evening       Weekday off peak       Weekends anytime	2 and 5 miles
peak (7am to 9am)   peak (5pm to 7pm)   (all other times)	Over 5 miles
A3. How do you usually travel around M25 junction 25? (Please tick all that apply)	A7. Would any improvement to the route affect you a
Car Motorcycle Van	Car driver or motorcyclist
Heavy goods vehicle Bus/Coach Cycle	Heavy goods vehicle driver
On foot Other (please specify)	Cyclist
	Pedestrian
	Local business
	Local resident
A4. What do you usually use M25 junction 25 for? (Please tick all that apply)	Visitor to the area
Travelling to and from work Travelling for business	Other (please specify)
Shopping Leisure/recreation	
School drop-off/pick-up Long distance journeys	About the scheme
Other (please specify) (greater than 10 miles)	B1. Do you think there is a need to improve M25 jun
	Yes No
A5. Do you think any of the following apply to your current travel conditions at M25 junction 25? (Please tick all that apply)	B2. Which issues around the M25 junction 25 impro (Select all relevant)
Long delays regularly occur	Very concerned
Journey times are unpredictable and vary	Road safety
Frequent incidents result in injury	Congestion
Frequent incidents result in delays	Limited capacity Economic growth
Air and noise pollution	Noise
Unsafe and inconvenient walking and cycling conditions	Air quality
Other (please specify)	Landscape Nature conservation
	Water environment and drainage
	People and communities

Historic environment

Impact of roadworks during construction

A6. How close do you live to the proposed junction 25 improvement? (Please tick)

you as a...? (Please tick all that apply)

5 junction 25? (Please tick)

mprovement are you most concerned about?

/ ned	Concerned	No opinion	Little concern	No concern

# B2. continued

Please use the box below if you wish to expand on your response to B2.

# The scheme options

C1. If you think the options will:

- Achieve any of the below, please put a tick in the box
- Not achieve any of the below, please put a cross in the box

	Encourage economic growth	Reduce congestion and delays	Improve the reliability of journey times	Improve road safety	Reduce noise and air quality issues
Example	$\checkmark$	$\checkmark$	×	$\checkmark$	×
Option 1					
Option 2					

C2. Which option do you prefer?

Scheme option	Please tick one
Option 1	
Option 2	
No preference	

C3. Do you have any comments on any of the options?

Scheme option	
Option 1	
Option 2	

C4. Please use the box below to share your views on anything else we should consider to improve junction 25.

### Comments

# Consultation material

D1. Have you found the consultation materials useful in answering your questions? (Please tick)

Yes	To a certain extent	No

D2. Did you attend an M25 junction 25 public consultation exhibition? (Please tick)



D3. If yes to D2, did you find it helpful in addressing your questions? (Please tick)

les	To a certain extent	No

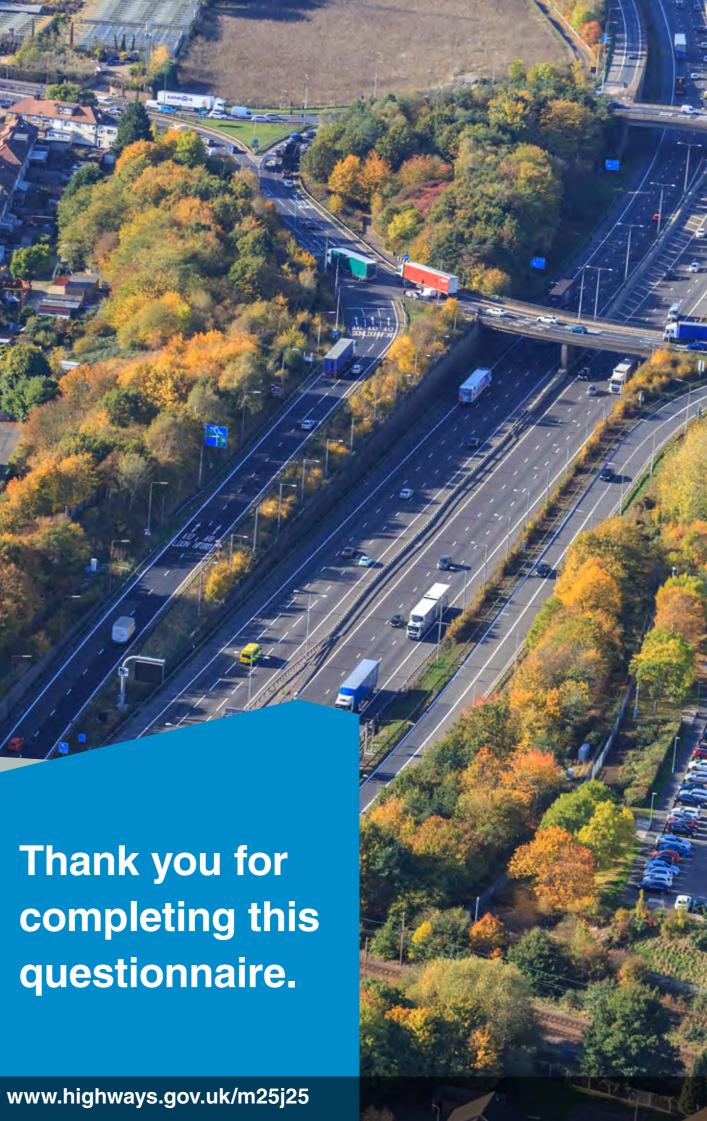
D4. How did you find out about the M25 junction 25 public consultation? (Please tick all that apply)

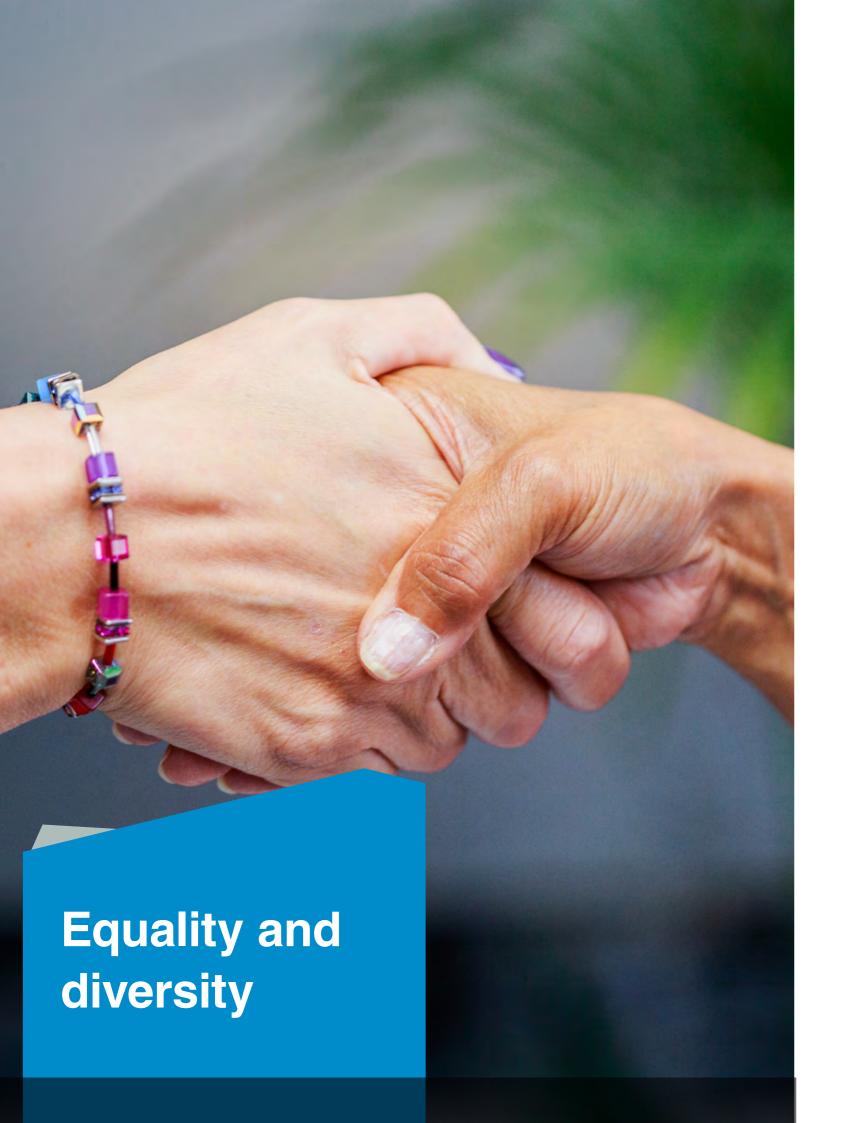
Letter through the door
Local newspaper/radio
Highways England website
Poster
Local community group
Word of mouth through a friend/neighbour
Other (please specify)

# Thank you for completing this questionnaire.

Please return this questionnaire to any of our public consultation exhibitions, or place in an envelope and post it to **FREEPOST M25 junction 25 improvement scheme** by Tuesday 28 February 2017.

All consultation questionnaires received are formally recorded and in accordance with data protection your personal details are used solely in connection with the consultation process.





# Equality and diversity

To ensure we are meeting our diversity guidelines please help us by filling in the following section of this questionnaire. You are not obliged to complete this; the information will only be used by Highways England to monitor its effectiveness at consulting with the whole community. This information will not be used for any other purpose and in publishing the results individuals will not be identified.

E1. Age						
Under 18	18-24	25-34	35-44	45-54	55-64	Over 65
E2. Gender						
Male	Female	Prefer not to s	say			
E3. Please tick	which group you	ı consider you b	elong to:			
British or M	ixed British					
English	Irish	Scottish	Wels	h C	Other (specify if	you wish)
South Asiar	1					
Bangladeshi	Indian	Pakistani	Oth	er (specify if y	ou wish)	
Black						
African	Caribbean	Other (	specify if you	wish)		
		, T		,		
East Asian						
Chinese	Japanese	Other (	specify if you	wish)		
Mixed						
Please spec	cify if you wish					
Any other e	thnic backgrour	nd				
-	cify if you wish		not to say			
			-			
E4. Do you follo	-				ofor pot to pour	
Yes	No	If yes,	specify if you	JWISN Pr	efer not to say	
E5. Do you con	sider yourself to	have a disabilit	y?			
Yes	No	lf 'yes',	specify if you	u wish P	Prefer not to say	

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

# Contact us

If you have any queries relating to the M25 junction 25 improvement scheme please contact us at **info@highwaysengland.co.uk** 

For the latest information and updates, please visit our website www.highways.gov.uk/m25j25

If you have any queries relating to Highways England, you should contact our customer contact centre on **0300 123 5000** or email **info@highwaysengland.co.uk** 

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This document is also available on our website at www.gov.uk/highways

If you have any enquiries about this publication email info@highwaysengland.co.uk or call 0300 123 5000\*. Please quote the Highways England publications code PR168/16

Highways England, Creative S160520

\*Calls to 03 numbers cost no more than a national rate call to an 01 or 02 number and must count towards any inclusive minutes in the same way as 01 and 02 calls. These rules apply to calls from any type of line including mobile, BT, other fixed line or payphone. Calls may be recorded or monitored.

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