

A31 Ringwood improvement scheme

Have your say

Questionnaire



Contact information

Please complete this questionnaire and return to us by Friday 4 August 2017, using our freepost address: **FREEPOST A31 Ringwood**

You can also:

- complete this consultation questionnaire online at www.highways.gov.uk/a31ringwood
- email A31Ringwood@highwaysengland.co.uk
- call **0300 123 5000** 9:00am - 5:00pm, Monday to Friday



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Questionnaire



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Please return this questionnaire to any of our public consultation exhibitions or by posting it to **FREEPOST A31 Ringwood** by 4 August 2017. Alternatively, you can complete the questionnaire online anytime until 11:59pm on 4 August 2017 via www.highways.gov.uk/a31ringwood

Please complete your contact details below. If you prefer not to give these, it would still really help us if you can provide your postcode.

Name: _____

Address: _____

Postcode: _____

Telephone (optional): _____

Email (optional): _____

Organisation (if applicable): _____

Please note: The information you provide will be kept in a secure environment only accessible by Highways England and the specific contractor(s) working with us on this project. Your personal information will not be shared with any other individuals or organisations, beyond the provisions set out in the Freedom of Information Act 2000 and Environmental Regulations Act 2004. The information you submit will only be used in support of the purpose specified in this survey. Personal details are collected only to ensure entries are not duplicated and in order to contact correspondents if necessary. All personal details will be deleted at the end of the survey analysis period.

Your travel habits regarding the A31 Ringwood

1. How often do you currently use the A31 between Ringwood and Verwood Junction? (Please tick)

Daily	Weekly	Monthly	Less than once a month	Never
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

2. When do you usually travel? (Please tick all that apply)

Weekday morning peak (7am to 9am)	Weekday evening peak (5pm to 7pm)	Weekday off peak (all other times)	Weekends anytime
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. How do you normally travel on the route (Please tick all that apply): ✓

- Car/Van Motorcycle Bus/Coach
- HGV/LGV Other (please specify) _____
-
-

4. What do you usually use the A31 Ringwood for? (Please tick all that apply):

- Travelling to and from work Travelling for business
- Shopping Leisure/recreation/holidays
- School drop-off/pick-up Long distance journeys
(greater than 10 miles)
- Other (please specify) _____
-
-

5. Do you think any of the following apply to your current travel conditions on the A31 at Ringwood?

- Long delays regularly occur
- Journey times are unpredictable and vary
- Frequent incidents result in injury
- Frequent incidents result in delays
- Air and noise pollution
- Unsafe and inconvenient walking and cycling conditions
- Other (please specify) _____
-
-

6. How close do you live to the proposed A31 Ringwood improvement?

- Under 2 miles
- 2 and 5 miles
- Over 5 miles

About the scheme

7. Do you think there is a need to improve the A31 at Ringwood? (Please tick)

Yes No

8. Overall, to what extent do you agree with the proposed Option?

Strongly agree	Agree	Neutral or undecided	Disagree	Strongly disagree

9. Which issues around the A31 Ringwood improvement are you most concerned about?
(Select all relevant)

	Very concerned	Concerned	Neutral or undecided	Not concerned
Safety on the A31				
Congestion on the A31 between Ringwood and Verwood Junction				
Reliability of journey times on the A31				
Environmental impact of congestion on the A31				

10. To what extent do you agree or disagree that the A31 Ringwood improvement scheme will achieve the scheme objectives?

Objective	Strongly agree	Agree	Neutral or undecided	Disagree	Strongly disagree
Improve safety along the route					
Reduce congestion on the A31 westbound for commuters					
Reduce congestion on the A31 westbound for holiday traffic					
Reduce traffic using Ringwood town centre					

11. To what extent do you agree or disagree that the closure of access from West Street to the A31 will achieve the scheme objectives?

Objective	Strongly agree	Agree	Neutral or undecided	Disagree	Stringly disagree
Improve safety along the route					
Reduce congestion and improve journey times on the A31 westbound					

12. Do you believe that the closure of the access to the A31 from West Street will have an impact on local businesses, on both West Street and Ringwood in general?

Yes No Uncertain

13. Do you understand the justification for Options 2 and 3 being rejected?

Yes No

if 'No' please specify a reason

14. Do you have any further comments or observations that you think we should consider?

Consultation

15 Did you find the public exhibition useful in answering your questions? (Please tick) ✓

Yes To a certain extent No Did not attend

16. Have you found the consultation materials useful in answering your questions? (Please tick) ✓

Yes To a certain extent No

17. How did you find out about the A31 Ringwood public consultation? (Please tick all that apply) ✓

- Letter through the door
- Local newspaper/radio
- Highways England website
- Poster
- Local community group
- Word of mouth through a friend/neighbour
- Other (please specify)

Thank you for completing this questionnaire.

Please return this questionnaire to any of our public consultation exhibitions, or place in an envelope and post it to **FREEPOST A31 Ringwood** by Friday 4 August 2017.

All consultation questionnaires received are formally recorded and in accordance with data protection your personal details are used solely in connection with the consultation process.



**Thank you for
completing this
questionnaire.**

www.highways.gov.uk/a31ringwood



Equality and diversity

Equality and diversity

To ensure we are meeting our diversity guidelines please help us by filling in the following section of this questionnaire. You are not obliged to complete this; the information will only be used by Highways England to monitor its effectiveness at consulting with the whole community. This information will not be used for any other purpose and in publishing the results individuals will not be identified.

Age Gender Male Female

Please tick the box if you are Disabled

Ethnic origin

Section A

British or Mixed British

English

Irish

Scottish

Welsh

Or any other? (specify if you wish) _____

Section B

Asian

A Bangladeshi

B Indian

C Pakistan

D any other Asian background? (specify if you wish) _____

Black

E African

F Caribbean

G any other African background? (specify if you wish) _____

Chinese

H any other Chinese background? (specify if you wish) _____

Mixed Ethnic background

I Asian and White

J Black African and White

K Black Caribbean and White

L any other Mixed Ethnic background? (specify if you wish) _____

White

M any other White background? (specify if you wish) _____

Ethnic background

N any other Ethnic background? (specify if you wish) _____

Religion or Belief

Do you follow a particular religion or hold a religious or similar philosophical belief?

Yes No Prefer not to say

If Yes please specify

Do you have any physical or mental health condition or illness

Yes No Prefer not to say

If you need help accessing this or any other Highways England information, please call **0300 123 5000** and we will help you.

Contact us

If you have any queries relating to the A31 Ringwood improvement scheme please contact us at **A31Ringwood@highwaysengland.co.uk**

For the latest information and updates, please visit our website **www.highways.gov.uk/a31ringwood**

If you have any queries relating to Highways England, you should contact our customer contact centre on **0300 123 5000** or email **info@highwaysengland.co.uk**

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This document is also available on our website at **www.gov.uk/highways**

If you have any enquiries about this publication email **info@highwaysengland.co.uk** or call **0300 123 5000***. Please quote the Highways England publications code **PR26/17**

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