

A27 Worthing and Lancing
improvements scheme
Options consultation



Share your views

February 2023





A27 Lyons Way looking east

Investing in your roads

At National Highways, we believe in a connected country and our network makes these connections happen. We strive to improve our major roads and motorways – engineering the future to keep people moving today and moving better tomorrow. We want to make sure all of our major roads are more dependable, durable, and most importantly, safe. As well as delivering improvements to our road network we're also aligning with Transport for the South East's (TfSE) latest Strategic Investment Plan, which they consulted on in 2022. This includes a strategy for potential longer-term improvements and integrated transport for rail and road.

For more information on this work please visit the TfSE website: <https://transportforthesoutheast.org.uk/our-work/developing-our-strategic-investment-plan/>

In this brochure, we explain our proposed A27 Worthing and Lancing improvements scheme which would improve journeys between Worthing and Lancing and benefit the local economy. We also explain how you can give us feedback during our public consultation. Your responses will help shape our proposals.

This brochure can be viewed online at:

www.nationalhighways.co.uk/a27-worthing-and-lancing-improvements

To help us finalise our proposals it is important you are involved now and submit your response by 11.59pm on Sunday 19 March 2023. Please note that responses received after this time may not be considered.

Why your views matter

Road infrastructure improvements affect everyone. They define how we move around our country and connect with one another. Public consultation plays an important role in how we improve both the development and delivery of our road investment projects. It's essential that we understand the views of those with an interest in what we do so we can ensure we deliver the right projects.

Following the consultation, we'll collate and analyse all feedback, which will be used to help inform the preferred option. The summary of all responses we receive will be set out in a consultation report which will be published later this year. This will show how your feedback will help to shape our proposals, and will be available on the project website.

The A27 corridor

The A27 is an important economic route across the south east of England and is the only east to west trunk road south of the M25. Connecting key coastal communities between Portsmouth and Eastbourne with the rest of the regional strategic road network, it's an important economic corridor for the whole region.

Congestion and traffic flows are a concern across the A27 corridor where there are frequent incidents, such as collisions. There are also few crossing points for walkers, cyclists and horse-riders.

A27 corridor schemes

For more information on the A27 corridor schemes please visit: <https://nationalhighways.co.uk/our-roads/south-east/a27-schemes/>

That's why we're looking into a number of improvements along the A27 to make the road safer and less congested. Some of these are in Road Investment Strategy 3 (RIS3) pipeline development, meaning they are still in the early stages and not committed to delivery. The A27 current corridor of schemes include:

- A27 Arundel Bypass
- A27 East of Lewes
- A27 Worthing and Lancing improvements
- A27 Chichester Bypass (RIS3 pipeline development)
- A27 Lewes to Polegate (RIS3 pipeline development)



About the scheme

The A27 between Worthing and Lancing is approximately six miles long (10km) and serves a growing population and a large number of businesses. It consists of sections of dual and single carriageway from Durrington Hill in Worthing to Grinstead Lane in Lancing and borders the South Downs National Park to the north. This scheme primarily focuses on four key junctions at Offington Corner (A24), Grove Lodge (A24), Lyons Way and Busticle Lane.

Congestion occurs daily at most of the junctions along this stretch of the A27, especially during peak travel times and seasonal periods. The traffic volumes and congestion also have an impact on air quality and noise in the surrounding areas of Worthing and Lancing.

The A27 Worthing and Lancing improvements scheme is part of our road investment in the south east region that aims to improve journeys whilst providing benefits for the local and regional economy.



There is a significant amount of local development planned in the area in the future and, without improvements, traffic congestion is likely to get worse. As part of our proposals to this stretch of the A27 between Worthing and Lancing, we aim to:

- improve road safety for everyone on the A27 and the local road network
- reduce delays and improve journey reliability
- create facilities for other travel modes such as walking and cycling alongside and crossing the A27
- make sure potential future improvements to transport in the Worthing and Lancing area can still happen
- wherever possible, seek to enhance the local environment and biodiversity

Previous proposals for the A27 between Worthing and Lancing were announced as part of RIS1 (Road Investment Strategy 1 2015 – 2020) but were paused in 2018 for further review following lack of support from the local community and road users. The scheme was then reviewed, and a new scheme was proposed with revised objectives as part of RIS2 (Road Investment Strategy 2 2020 – 2025).

You can find details of the previous proposals and a report on the history of larger-scale options on our website: www.nationalhighways.co.uk/a27-worthing-and-lancing-improvements

This scheme, which will be developed as part of RIS2, will focus on smaller-scale improvements at key A27 junctions, as well as improvements to the local road network, to provide integrated transport solutions for the local area, while also supporting local authority transport plans.

The options: benefits and impacts

Since 2021, we've been developing options to meet the revised scheme objectives. To inform the options development process, we've met with local authorities, statutory environmental bodies, and other key stakeholders to understand existing constraints, local priorities, and other development plans.

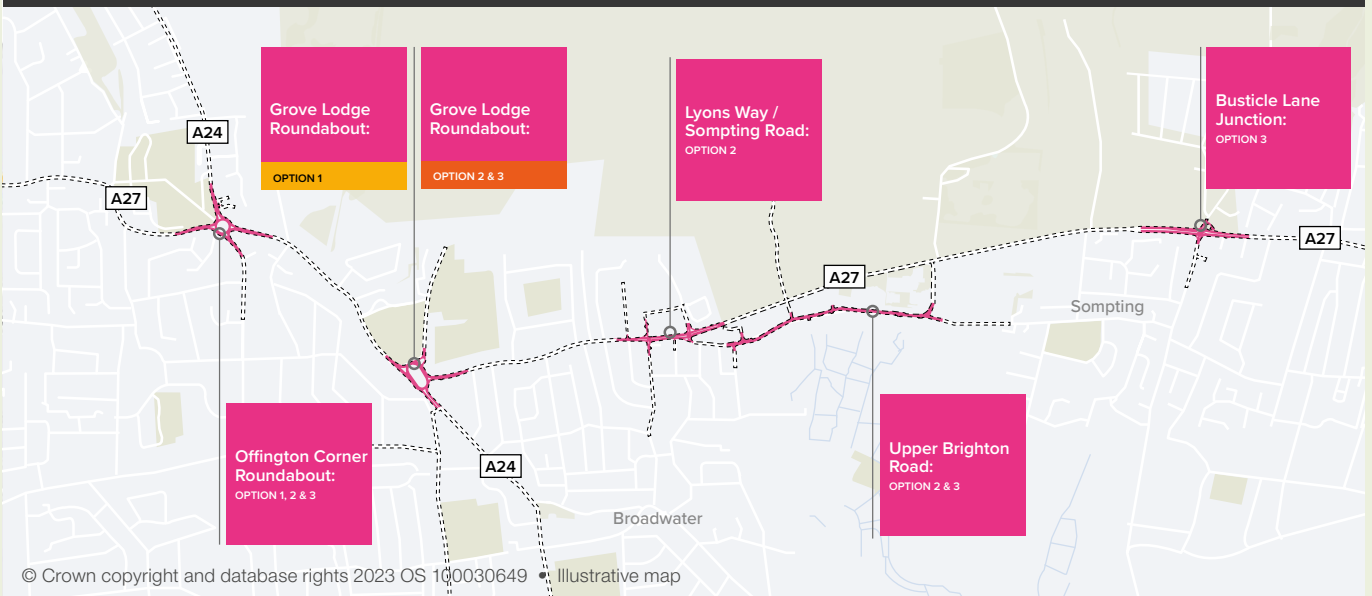
We considered 69 different improvements against scheme objectives and additional Department for Transport sifting criteria. This included wider regional and national policy, and technical feasibility.

These have been shortlisted to three options that meet the scheme objectives and include improvements to key junctions. Improvements at the junctions include minor road widening and junction layout changes as well as improved

pedestrian crossing facilities. More information about each individual option can be found over the next few pages.



A27 Worthing and Lancing improvements scheme



This map shows the different locations and interventions being considered for each of the three options.

Option 1

Option 1 focuses on improvements at two key locations: Offington Corner Roundabout and Grove Lodge Roundabout.

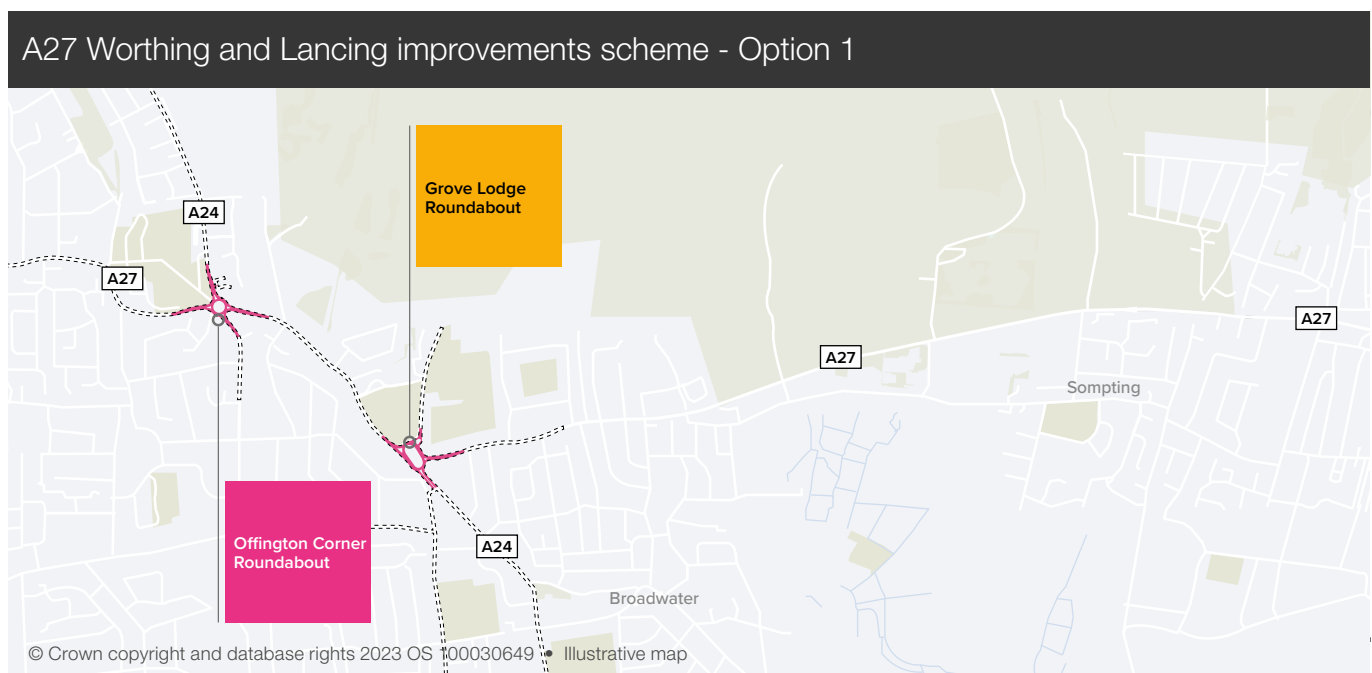
Offington Corner Roundabout

Improvements at Offington Corner Roundabout include small areas of widening including the entry and exit in order to increase the flow of vehicles during busy periods. We're also proposing to introduce new traffic lights to the junction to help control the flow of vehicles. These traffic lights will also facilitate safe movement of pedestrians around the Offington Corner Roundabout. Existing bus stops will be retained.


Access to Goodwood Road will be closed to reduce the number of entry points into the junction so increasing the amount of time vehicles have to enter the roundabout. Vehicles that previously accessed Offington Corner Roundabout via Goodwood Road will use Offington Lane instead.

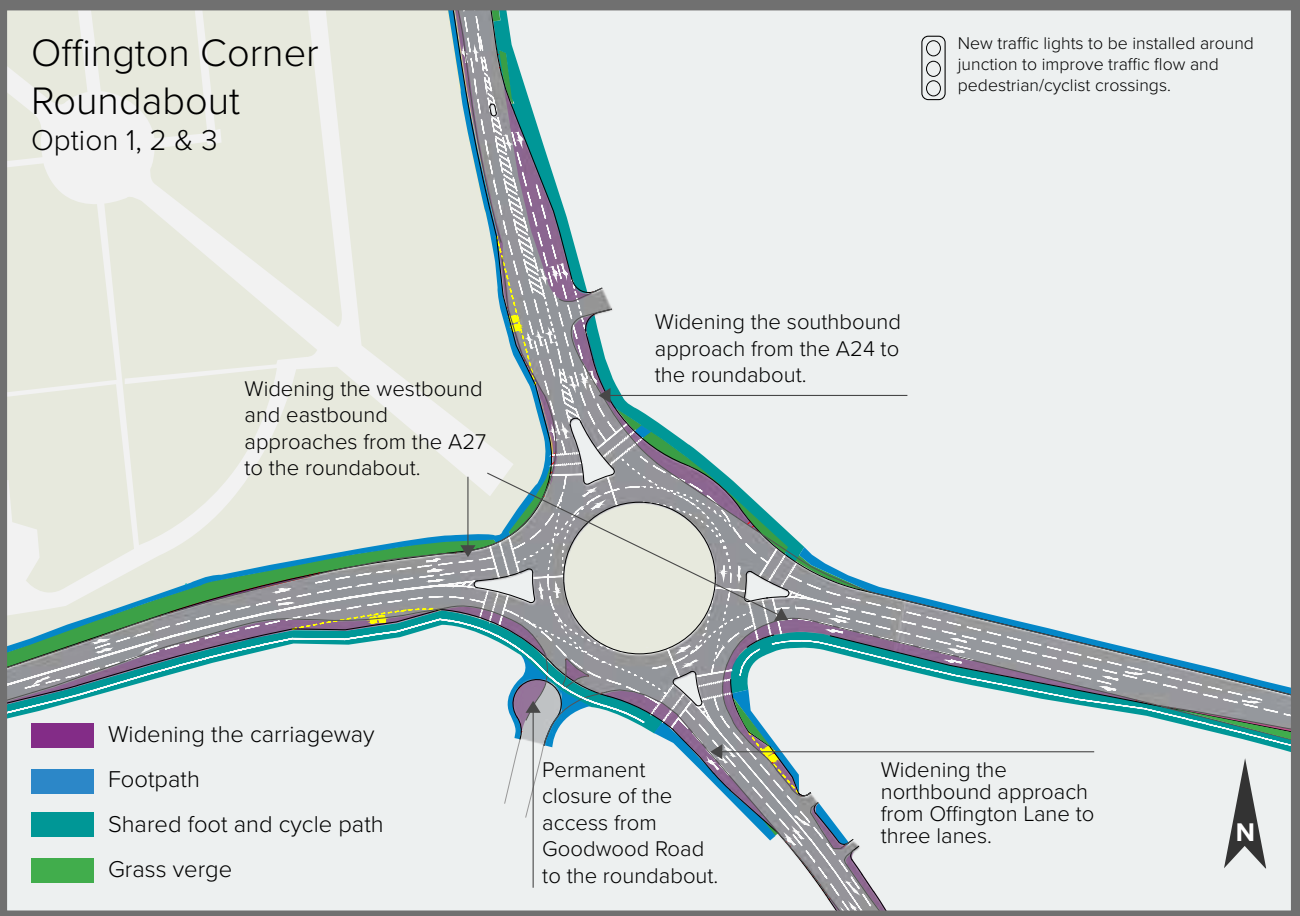
Grove Lodge Roundabout

Improvements at Grove Lodge Roundabout include widening of the roundabout to accommodate up to four lanes and widening of the A27 entry and exits in order to increase the flow of vehicles during busy periods. The existing traffic lights will be upgraded to optimise flow and to include enhanced pedestrian crossing facilities to improve safety for walkers and cyclists around Grove Lodge Roundabout. The existing bus stops will be retained.




Offington Corner Roundabout Option 1, 2 & 3

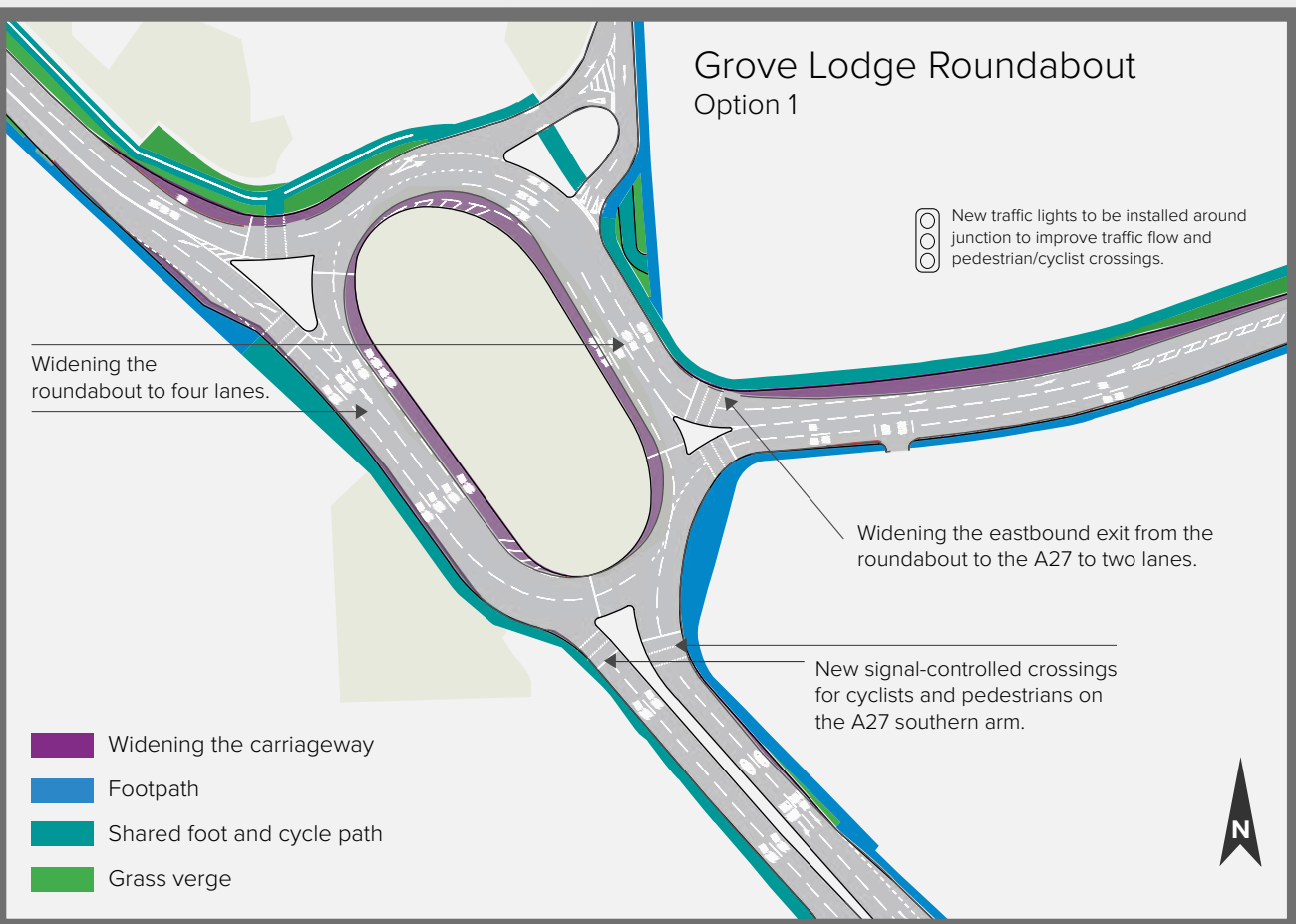
 New traffic lights to be installed around junction to improve traffic flow and pedestrian/cyclist crossings.



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Grove Lodge Roundabout Option 1

 New traffic lights to be installed around junction to improve traffic flow and pedestrian/cyclist crossings.



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Option 2

Option 2 is formed of improvements at the following four key locations: Offington Corner Roundabout, Grove Lodge Roundabout, Lyons Way Junction and Upper Brighton Road.

Offington Corner Roundabout

Option 2 improvements at Offington Corner Roundabout are the same as those detailed within Option 1, outlined on page 6.

Grove Lodge Roundabout

The layout of the roundabout will stay the same. The existing traffic lights will be upgraded to optimise flow and to include enhanced pedestrian crossing facilities to improve safety for walkers and cyclists around Grove Lodge Roundabout. The existing bus stops will be retained.

Lyons Way Junction

Improvements at Lyons Way Junction include widening the A27 eastbound and adjusting the road layout slightly to accommodate three lanes in both directions through the junction.

For vehicles travelling westbound towards Lyons Way Junction, it will also provide a dedicated turning lane into Sompting Road to avoid vehicles wishing to access the retail park interfering with the flow of vehicles on the A27.

It is proposed to convert Sompting Road into a one-way northbound direction road and vehicles would be required to use Lyons Way in order to rejoin the A27. This improvement reduces the duration vehicles are required to stop on the A27 in order to allow vehicles from the retail park to rejoin the A27.

Finally, Option 2 will close access to the A27 from Hadley Avenue to reduce the number of entry points onto the A27. Vehicles that previously accessed the A27 via Hadley Avenue would be encouraged to use Sompting Road.

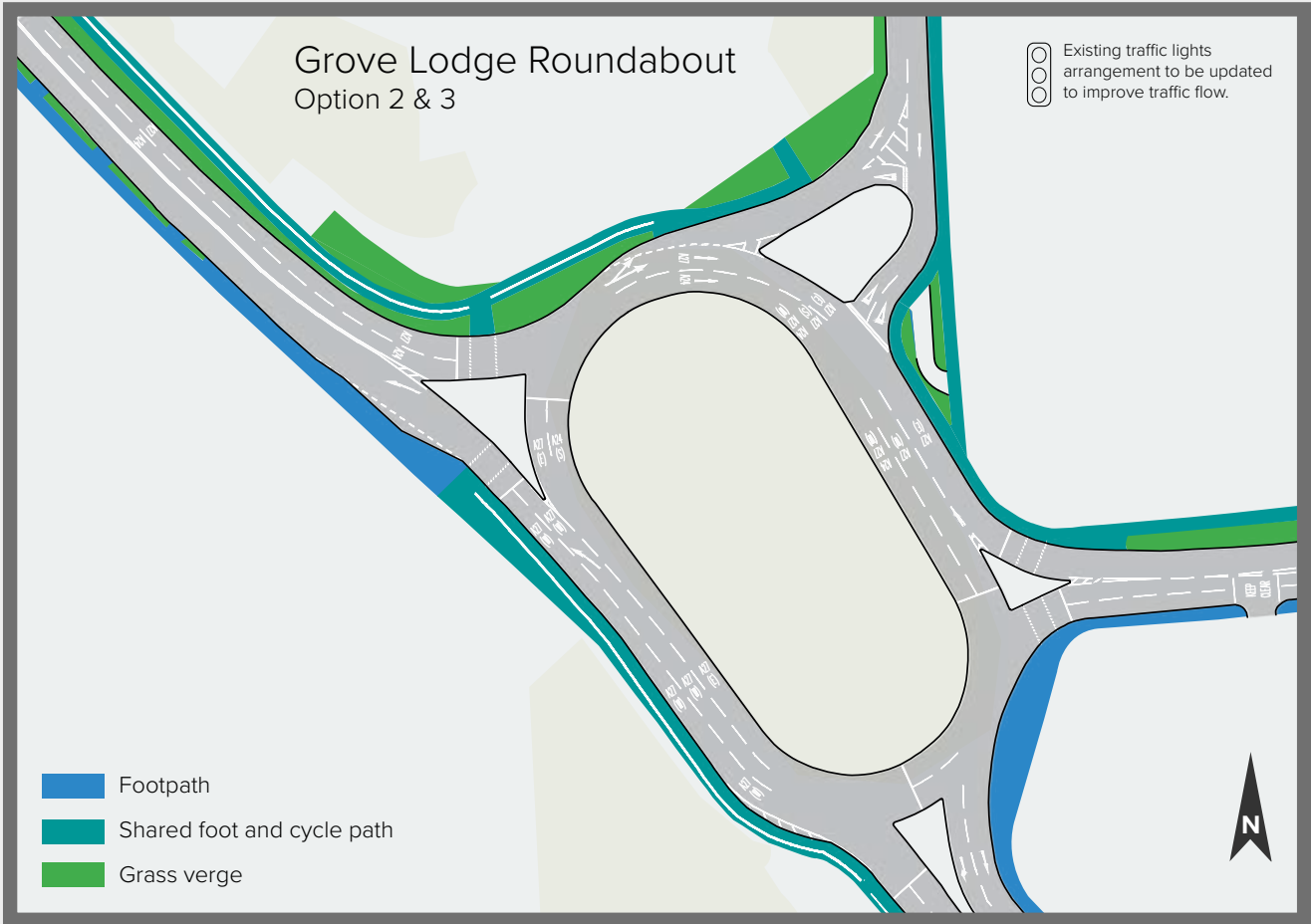
Existing parking arrangement for residents living along the A27 at this location will be retained.

Upper Brighton Road

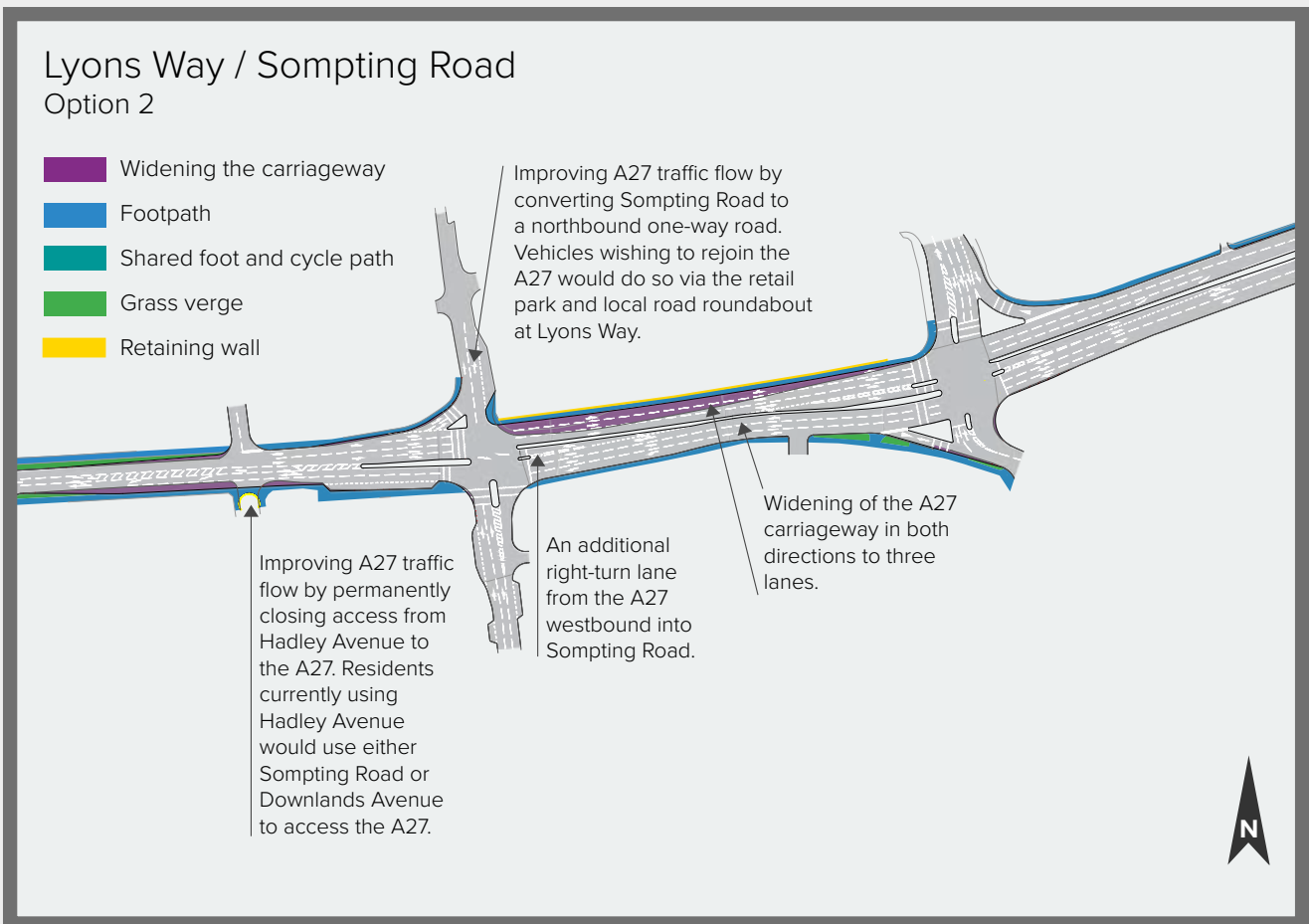
Upper Brighton Road will be converted into a one-way road eastbound. This will stop vehicles using this road as a rat-running opportunity to avoid Lyons Way Junction. Existing bus stops will be retained with a minor diversion to the existing bus route.

A27 Worthing and Lancing improvements scheme - Option 2





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Option 3

Option 3 is formed of improvements at the following four key locations: Offington Corner Roundabout, Grove Lodge Roundabout, Busticle Lane Junction and Upper Brighton Road.

Offington Corner Roundabout

Option 3 improvements at Offington Corner Roundabout are the same as those detailed within Option 1, outlined on page 6.

Grove Lodge Roundabout

Option 3 improvements at Grove Lodge Roundabout are the same as those detailed within Option 2, outlined on page 8.

Busticle Lane Junction

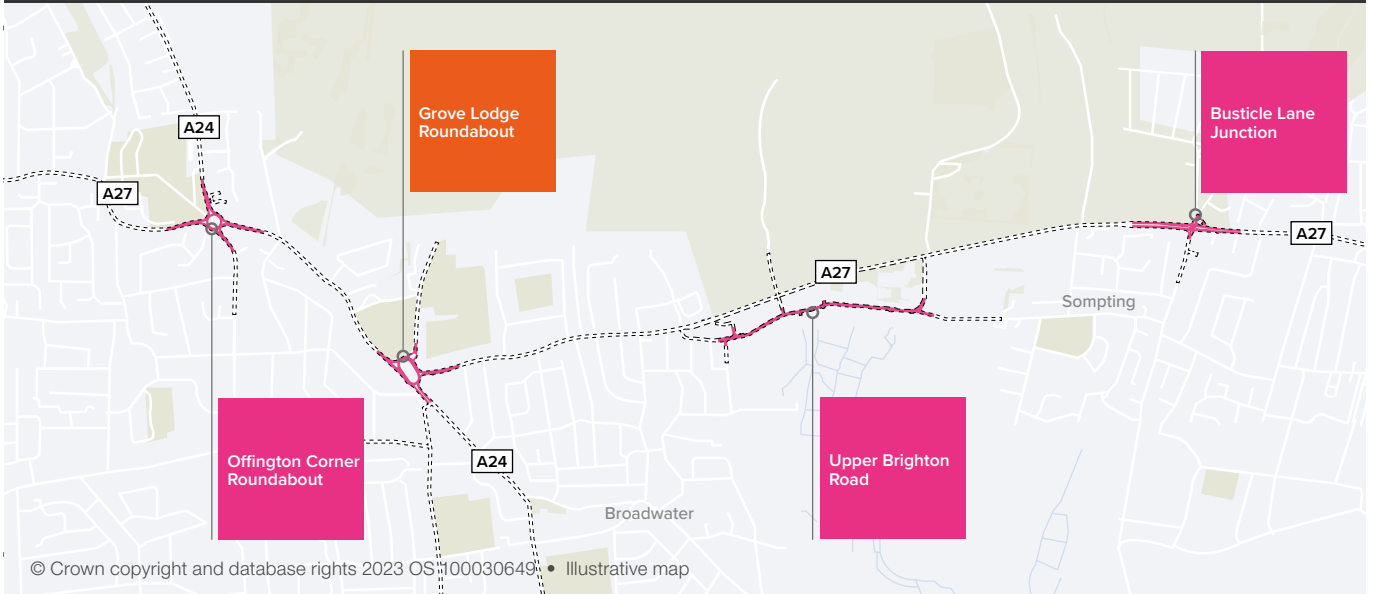
Improvements at Busticle Lane Junction include widening the A27 in the eastbound direction and adjusting the road layout slightly to accommodate three lanes in both directions.

Access to the A27 from Hillbarn Parade will be closed to reduce the number of entry points onto the A27 at this junction. Vehicles that previously accessed the A27 via Hillbarn Parade will use Halewick Lane.

Upper Brighton Road

Option 3 improvements at Upper Brighton Road are the same as those detailed within Option 2, outlined on page 8.

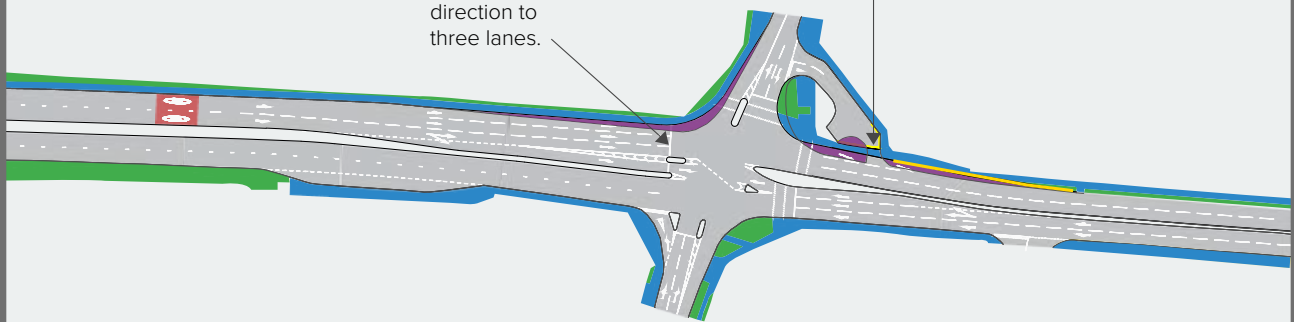
A27 Worthing and Lancing improvements scheme - Option 3



Busticle Lane Junction Option 3

Widening of the A27 carriageway in the eastbound direction to three lanes.

Closing access from Hillbarn Parade to the A27. Vehicles currently using Hillbarn Parade would use Halewick Lane to access the A27.



- Widening the carriageway
- Footpath
- Shared foot and cycle path
- Grass verge
- Retaining wall



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Improvements for walkers and cyclists

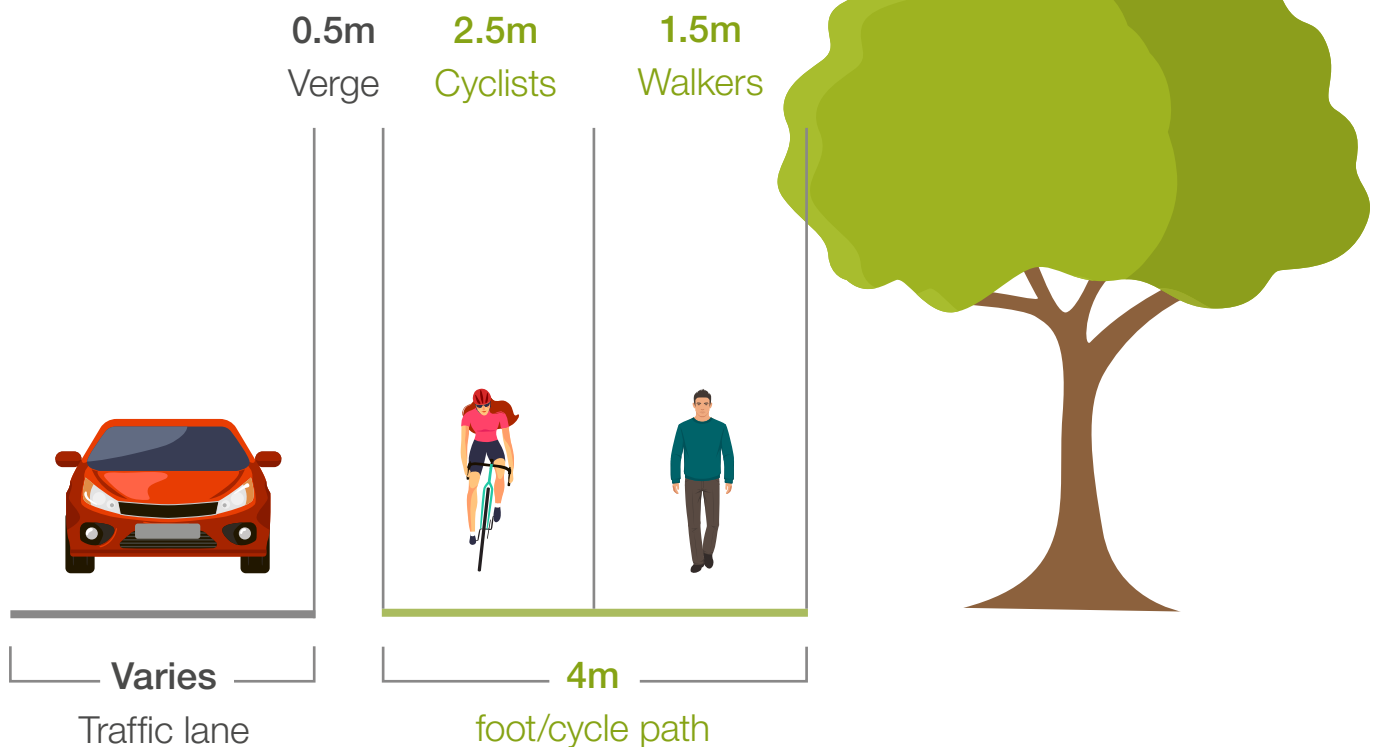
We have worked closely with West Sussex County Council and other key stakeholders to identify a number of supporting measures, which will benefit the local community. These measures are still subject to funding, which sits outside of the scheme budget.

Each of these additional measures, if approved, will be funded through our Designated Funds programme. This programme provides ring-fenced funding to invest in and support initiatives that deliver lasting additional benefits for road users, the environment and communities.

Further detail about Designated Funds can be found on our website <https://nationalhighways.co.uk/designated-funds/>

As part of our options consultation, we would like to gain the views of the local community on these measures to support our feasibility studies.

We are proposing a new segregated shared-use path for walkers and cyclists to improve connectivity between A27 Durrington Hill/ Salvington Hill and Grove Lodge Roundabout.



Proposed shared-use path illustration

4m wide shared-use path (2.5m for cyclists and 1.5m for pedestrians) where possible, 3m wide when full width is not available. Segregated by a continuous white line and separated by a 0.5m verge from the A27 carriageway.



A new toucan crossing between Offington Corner Roundabout and Grove Lodge Roundabout is proposed to make crossing safer for walkers and cyclists. We are also looking where we can upgrade existing crossing points along the route.

Improved technology through the scheme

We are also proposing a number of technological improvements along the length of the scheme. These are designed to enhance safety and provide users with relevant real-time information to help plan more reliable journeys. The package of supporting technology measures proposed are:

- Variable Message Signs (VMS) located at key decision points along the A27 to provide a range of information to users.
- Vehicle Activated Signs (VAS) to improve compliance with the speed limit.
- Upgrade of existing bus stops along the A27 which will include features such as Real Time Passenger Information (RTPI).



Example of Vehicle Activated Signs

Benefits and impacts of the scheme

The table below shows an overview of benefits and impacts for each of the options. A more detailed assessment can be viewed in our technical documents available on the scheme website and at public consultation events. To assess the benefits and impacts of the proposed options, we considered a variety of key aspects shown below. We will carry out more detailed surveys and assessments based on statutory requirements and national guidance at the next stage of scheme development.



Road safety		
Option 1	Option 2	Option 3
<p>Offington Corner Roundabout will be reduced from five to four arms, by removing the Goodwood Road arm. This will improve traffic flow and road safety at the roundabout.</p> <p>The additional capacity at Offington Corner Roundabout attracts currently diverting traffic back onto the A27. This in turn has the potential to increase the collision rate along the A27 proportional to the increase in traffic flow. The resulting reduction in traffic along the local roads through Worthing will improve overall safety by reducing collisions.</p> <p>Improved road signage will encourage drivers to be more compliant with speed limits which could reduce collisions.</p> <p>Minor amendments to geometry may also improve driving conditions. This will require some minor areas of additional land adjacent to the A27.</p>		
<p>The existing traffic lights at Grove Lodge will be upgraded to optimise flow and will include enhanced pedestrian crossing facilities. This will improve safety for pedestrians around Grove Lodge Roundabout.</p>	<p>The closure of Hadley Avenue will reduce the number of entry points onto the A27 which will improve A27 traffic flow and road safety at this location.</p> <p>The existing traffic lights at Grove Lodge will be upgraded to optimise flow and will include enhanced pedestrian crossing facilities. This will improve safety for pedestrians around Grove Lodge Roundabout.</p> <p>Removing rat-running traffic from Upper Brighton Road will improve local conditions and safety of the local community.</p>	<p>The closure of Hillbarn Parade will improve traffic flow and road safety at Lyons Way Junction.</p> <p>The existing traffic lights at Grove Lodge will be upgraded to optimise flow and will include enhanced pedestrian crossing facilities. This will improve safety for pedestrians around Grove Lodge Roundabout.</p> <p>Removing rat-running traffic from Upper Brighton Road will improve local conditions and safety of the local community.</p>

Journey times and congestion

Option 1	Option 2	Option 3
<p>The additional lanes at Offington Corner Roundabout will help reduce delays, especially along the A27 eastbound.</p>		
<p>Widening and changes to the timing of traffic lights at Grove Lodge Roundabout will result in some improvement to travel times through the junction.</p> <p>The increased number of pedestrian crossings may also increase the frequency of stopping for vehicles depending on use.</p> <p>The extra capacity along the A27 will reduce traffic on the local road network, reducing delays across Worthing and Lancing.</p> <p>Vehicles that previously accessed Offington Corner Roundabout via Goodwood Road would need to use Offington Lane which is considered to slightly increase overall journey distance and journey time.</p>	<p>The increased number of pedestrian crossings may increase the frequency of stopping for vehicles depending on use.</p> <p>Vehicles that previously accessed Offington Corner Roundabout via Goodwood Road would need to use Offington Lane which is considered to slightly increase overall journey distance and journey time.</p> <p>Vehicles that previously accessed the A27 via Hadley Avenue would be encouraged to use Sompting Road which is considered to slightly increase overall journey distance and journey time.</p> <p>The improvements close to Lyons Farm retail park will provide more capacity and reduce delays.</p> <p>The extra capacity along the A27 will reduce traffic on the local road network, reducing delays across Worthing and Lancing.</p> <p>With traffic changed to eastbound-only, Upper Brighton Road will see much less traffic and reduced rat-running.</p>	<p>The increased number of pedestrian crossings may increase the frequency of stopping for vehicles depending on use.</p> <p>Vehicles that previously accessed Offington Corner Roundabout via Goodwood Road would need to use Offington Lane which is considered to slightly increase overall journey distance and journey time.</p> <p>Vehicles that previously accessed the A27 via Hillbarn Parade would need to use Halewick Lane which is considered to slightly increase journey time due to the traffic lights at this junction.</p> <p>The improvements at Busticle Lane Junction will provide more capacity and reduce delays.</p> <p>The extra capacity along the A27 will reduce traffic on the local road network, reducing delays across Worthing and Lancing.</p> <p>With traffic changed to eastbound-only, Upper Brighton Road will see much less traffic and reduced rat-running. Vehicles that previously accessed the A27 via Hillbarn Parade would need to use Halewick Lane which is considered to slightly increase journey time due to the traffic lights at this junction.</p>

Walkers and cyclists

<p>New crossings for walkers and cyclists will be provided at Offington Corner Roundabout and Grove Lodge Roundabout. This will provide safer crossing facilities for walkers and cyclists.</p>	<p>New crossings for walkers and cyclists will be provided at Offington Corner Roundabout and Grove Lodge Roundabout. This will provide safer crossing facilities for walkers and cyclists.</p> <p>Upgraded crossings at Lyons Way Junction will provide safer crossing facilities for walkers and cyclists. Changing Upper Brighton Road to one-direction will improve conditions for walkers and cyclists.</p>	<p>New crossings for walkers and cyclists will be provided at Offington Corner Roundabout and Grove Lodge Roundabout. This will provide safer crossing facilities for walkers and cyclists.</p> <p>Upgraded crossings at Busticle Lane Junction will provide safer crossing facilities for walkers and cyclists. Changing Upper Brighton Road to one-direction will improve conditions for walkers and cyclists.</p>
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Environment

	Option 1	Option 2	Option 3
Air quality	We will carry out further assessments and develop appropriate mitigation, if necessary, to ensure significant effects on air quality as a result of the scheme do not arise. We do not expect there to be any impacts at ecologically designated sites.		
Noise and vibration	All options could cause significant noise and vibration effects in areas near the scheme during the construction period. These effects will be minimised as much as possible through the use of mitigation. During operation, significant noise effects are not anticipated as a result of any scheme option. To help mitigate operational noise and vibration impacts, a combination of noise barriers and low-noise road surfacing could be deployed across the scheme where necessary.		
Landscape	We don't expect to need any land from the outside of the existing highway boundary. This means there will be no major impact on the local landscape or buildings, including the adjacent South Downs National Park. During construction there will be temporary disruption for a limited number of residents. However, these would only be during the build process and would be managed using best practice construction techniques.		
Water	We will install up to date drainage, including pollution control measures, to drain surface water from the road. We will also carefully manage drainage during construction through good site practice. We do not believe any of these options will affect local lakes, ponds, or groundwater.		
Historic environment	The improvements to the Grove Lodge Roundabout will mean less congestion so may provide some minor benefits to the Broadwater Conservation Area.	Reducing traffic along Upper Brighton Road and West Street in Options 2 and 3 may result in minor benefits to the listed buildings of Brooklands, The Hermitage, Upton Farm House, Myrtle Cottage and to the Sompting Conservation Area.	
Archaeology	We do not expect the scheme to affect buried archaeology. If required, we will carry out a range of archaeological evaluation surveys, including geophysical surveys and trial trenching, followed by further targeted archaeological investigation, to identify any archaeology that would need to be mitigated appropriately. The scheme will be designed to avoid or minimise any effects on sensitive heritage receptors and to fit with the heritage of the local area.		
Biodiversity	We will carry out a range of surveys to identify whether there are any protected or endangered species in the local area and develop appropriate mitigation to reduce or avoid any impact during the design, construction and operation of the scheme.		

Economic impact

More capacity, especially eastbound through the A27 Offington Corner Roundabout, will improve journey times in the Worthing and Lancing areas. It will also improve connectivity along the Sussex coastline, supporting economic growth to the local area.

	Option 1	Option 2	Option 3
Scheme costs	£27.4 million*	£31.1 million*	£28.7 million*
Benefit cost ratio (BCR)	3.74	2.76	0.03
Value for Money (VfM) category**	High	High	Poor

* Estimate out-turn cost including inflation adjustment and portfolio risk adjustment

** Value for money relates to how much a proposal will cost to build compared to the benefits it will bring

How to get involved

The consultation will run for six weeks, from Monday 6 February to Sunday 19 March 2023 and there are many ways that you can get involved.

We'd like to hear your views and for you to share your local knowledge with us.

Your comments will help us better understand the local area and any potential impacts our scheme may have on the community. We will consider everyone's feedback before we select a preferred option.

The best way for you to tell us what you think is by providing your response, in writing, in one of the following ways:

- Completing the online feedback form located on the scheme website:
www.nationalhighways.co.uk/a27-worthing-and-lancing-improvements
- Attending a consultation event where you can meet the project team and complete the feedback form
- Requesting the feedback form by post or picking up a paper copy at one of our document deposit locations. You can post this to **FREEPOST A27 WORTHING AND LANCING IMPROVEMENTS**
- You can also email your feedback form to:
A27WorthingandLancingImprovements@nationalhighways.co.uk

All responses must be received by 11:59pm on Sunday 19 March 2023. Responses received after that date may not be considered.

Public and virtual consultation exhibitions

One of the best ways to find out more about our proposals is to come to one of our public consultation events or visit our virtual exhibition room that can be accessed at any time convenient to you throughout the consultation period.

Our virtual exhibition room includes all the materials that you would be able to find at a public exhibition, such as maps and environmental information.

If you require help accessing the room, you can email our project team at **A27WorthingandLancingImprovements@nationalhighways.co.uk** or by calling our Customer Contact Centre on **0300 123 5000**.

At our public consultation events, you'll be able to find out more about the scheme and speak to members of the project team who will be happy to answer any questions you may have.

Event location	Address	Date	Time
Assembly Hall	Stoke Abbott Road, Worthing, BN11 1HQ	Tuesday 7 February	1pm-7pm
The Charmandean Centre	Forest Road, Worthing, BN14 9HS	Wednesday 8 February	1pm-7pm
Sainsbury's, Lyons Farm (consultation van)	Downland Business Park, Lyons Farm, Worthing, BN14 9LA	Friday 17 February	11am-3pm
The Harriet Johnson Centre	18 Loose Lane, Lancing, BN15 0BG	Saturday 18 February	10am-4pm
Virtual (online) meet the team event*	Online	Wednesday 22 February	7.30pm-8.30pm
Sompting Village Hall	West Street, Sompting, Lancing, BN15 0BE	Thursday 2 March	1pm-7pm
Worthing Town Centre (consultation van)	South Street Square, Worthing, BN11 3AN	Tuesday 7 March	11am-3pm
The Charmandean Centre	Forest Road, Worthing, BN14 9HS	Wednesday 15 March	1pm-7pm

*This will be a live online event where our subject matter experts will be available to talk you through the proposals and answer any questions that you may have. If you would like to attend our virtual consultation event, please sign up on our website at: www.nationalhighways.co.uk/a27-worthing-and-lancing-improvements

Where to get printed and accessible copies of our consultation materials

We have produced a range of consultation documents to help you find out more and have your say. These will be made available during the consultation period via our website, in our virtual consultation room, in-person events and at the document deposit points. Digital versions of the brochure, feedback form and technical reports will be available to view and download online at: www.nationalhighways.co.uk/a27-worthing-and-lancing-improvements

If you require accessible versions of materials, or need to have materials posted to you, please get in touch with our project team by emailing: A27WorthingandLancingImprovements@nationalhighways.co.uk or by calling our

Customer Contact Centre on **0300 123 5000**. Alternatively, you can pick up a copy of the public consultation brochure and feedback form at the following locations between Monday 6 February and Sunday 19 March.

Worthing Library, Richmond Road, Worthing, BN11 1HD.
 ■ Monday-Friday, 9am-6pm ■ Saturday, 9am-5pm
 ■ Sunday, closed

Lancing Library, Penstone Park, Lancing BN15 9DL.
 ■ Monday-Friday, 10am-6pm ■ Saturday, 10am-4pm
 ■ Sunday, closed

Access to consultation materials is subject to venue opening hours. Please contact your local venue before you travel.



Lyons Way looking east

Next steps

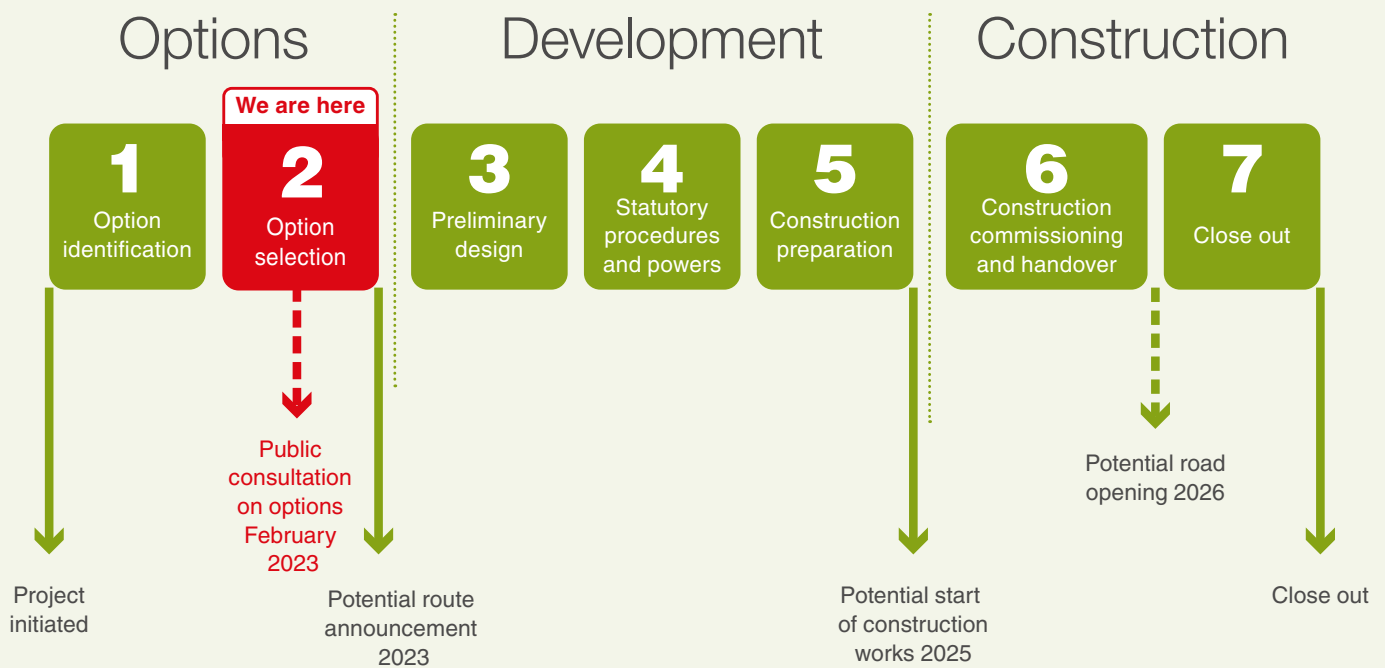
Once the consultation has closed at 11.59pm on Sunday 19 March 2023, we'll analyse all responses and compile them into a consultation report, which will be published on the scheme webpage.

Your feedback will help us to:

- make sure potential impacts on the community and environment have been fully considered
- refine the option designs, incorporating the comments received where possible and complete our assessment work

Once we have completed the analysis of your feedback we will put forward our recommendation for the preferred option later this year.

This option will be taken through to the next stage of design development. This is when we'll develop the scheme in more detail and complete the next stages of environmental assessments, which look at the steps we can take to reduce any environmental impacts.



For more information, please visit our website where you can also sign up for email alerts whenever the webpage is updated. If you have any queries about this scheme, please contact the project team by calling 0300 123 5000 or emailing: A27WorthingandLancingImprovements@nationalhighways.co.uk

Consultation feedback – your data, your rights

Your data, your rights

On 25 May 2018, the General Data Protection Regulations (GDPR) became law. The law requires National Highways to explain to you – consultees, stakeholders and customers – how your personal data will be used and stored.

National Highways adheres to the government’s consultation principles, the Planning Act 2008 and the Highways Act 1980 as required, and may collect personal data to help shape development of highways schemes.

Personal data collected by the project team will be processed and retained by National Highways and its appointed contractors until the scheme is complete.

In some instances consultation responses may also be sent to the Planning Inspectorate. To view the Planning Inspectorate’s information relating to GDPR at Examination events please visit: www.gov.uk/government/publications/planning-inspectorate-privacy-notice/customer-privacy-notice

Under the GDPR regulations you have the following rights:

- Right of access to the data (Subject Access Request)
- Right for the rectification of errors
- Right to erasure of personal data – this is not an absolute right under the legislation
- Right to restrict processing or to object to processing
- Right to data portability

If, at any point, National Highways plans to process the personal data we hold for a purpose other than that for which it was originally collected, we will tell you what that other purpose is. We will do this prior to any further processing taking place and we will include any relevant additional information, including your right to object to that further processing.

You have the right to lodge a complaint with the supervisory authority, the Information Commissioners Office.



If you'd like more information about how we manage data, or a copy of our privacy notice, please contact: DataProtectionAdvice@nationalhighways.co.uk



If you have any queries about this scheme please contact us:

In writing:

A27 Worthing and Lancing improvements
Project Team
National Highways
Bridge House
1 Walnut Tree Close
Guildford
Surrey
GU1 4LZ

By email:

A27WorthingandLancingImprovements@
nationalhighways.co.uk

Telephone:

0300 123 5000 (24 hours)

If you need help accessing this or any other National Highways information, please call **0300 123 5000** and we will help you.

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